

# **California State Board of Pharmacy** 1625 N. Market Blvd, Suite N 219, Sacramento, CA 95834 Phone (916) 574-7900 Fax (916) 574-8618

STATE AND CONSUMER SERVICES AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
GOVERNOR EDMUND G. BROWN JR.

Date: December 9, 2011

To: Licensing Committee

Subject: Agenda Item 1 --

**Manpower Assessment Survey and Data** 

After the October Board Meeting, the board placed online a survey to encourage submission of data to the California Office of Statewide Health Planning and Development. This agency is the state's center for collection, analysis and distribution of data describing healthcare workforce employment and education.

A subscriber alert was sent out after this survey was added to the website, and 875 people have responded to date.

Board staff have shared this data with the Office of Statewide Health Planning and Development.

For your information **Attachment 1** contains the early results obtained from the survey.

The survey can be accessed by going to <a href="www.pharmacy.ca.gov">www.pharmacy.ca.gov</a> and click on information for "Licensees." The manpower survey is listed there.

### **Survey for Health Licensing Entities**



1. Residence Location:		
	Response Percent	Response Count
Residence County:	98.3%	857
Residence ZIP:	99.7%	869
	answered question	872
	skipped question	3
2. Number of years you hav	e worked for this employer	
		Response Count
		714
	answered question	714
	skipped question	161
3. Check box if self employe	ed	
	Response Percent	Response Count
Self employed	100.0%	75
	answered question	75
	skipped question	800

### 4. Work Location Response Response Percent Count County: 98.8% 721 ZIP: 98.6% 720 answered question 730 145 skipped question 5. Health Occupation: Response

, , , ,		
714	answered question	
161	skipped question	

Count

### 6. Work hours per week at this location:

Response Count	Response Percent	
557	75.9%	40+
88	12.0%	30-29
51	6.9%	20-29
19	2.6%	10-19
19	2.6%	1-9
734	answered question	
141	skipped question	

### 7. Work setting:

	Response Percent	Response Count
Acute care hospital	54.0%	191
Durable medical equipment/home care	2.5%	9
Long-term acute care/rehabilitation hospital/sub-acute care	3.4%	12
Skilled nursing facility	1.7%	6
Accredited education program	1.4%	5
Manufacturer/distributor	3.4%	12
Outpatient facility/physician's office/dentist's office	16.4%	58
Clinics/community health center	17.2%	61
	Other setting, please describe:	400
	answered question	354
	skipped question	521

#### 8. Work activities:

8. Work activities:			
		Response Percent	Response Count
% Patient Care		84.0%	597
% Research		33.1%	235
% Teaching		42.6%	303
% Administration		68.6%	488
% Other		38.4%	273
		answered question	711
		skipped question	164
9. Number of years you have	ve worked for this employer:		
			Response Count
			186
		answered question	186
		skipped question	689
10. Check box if self emplo	yed		
		Response Percent	Response Count
Self employed		100.0%	31
		answered question	31

skipped question

#### 11. Work Location Response Response Percent Count County: 98.8% 171 ZIP: 97.1% 168 answered question 173 skipped question 702 12. Health Occupation: Response Count 163 answered question 163 skipped question 712 13. Work hours per week at this location: Response Response Percent Count 40+ 50.3% 86 30-29 10.5% 18 20-29 5.3% 9 10-19 11.7% 20 1-9 22.2% 38

answered question

skipped question

171

### 14. Work setting:

	Response Percent	Response Count
Acute care hospital	35.2%	32
Durable medical equipment/home care	5.5%	5
Long-term acute care/rehabilitation hospital/sub-acute care	4.4%	4
Skilled nursing facility	3.3%	3
Accredited education program	2.2%	2
Manufacturer/distributor	1.1%	1
Outpatient facility/physician's office/dentist's office	29.7%	27
Clinics/community health center	18.7%	17
	Other setting, please describe:	83
	answered question	91
	skipped question	784

### 15. Work activities:

Respons Percent	=
% Patient Care	<b>//</b> 6 147
% Research	% 45
% Teaching	% 65
% Administration 52.5	% 85
% Other 40.19	% 65
answered question	n 162
skipped questio	n 713
16. Number of years you have worked for this employer:	
	Response Count
	51
answered question	n 51
skipped questio	n 824
17. Check box if self employed	
	e Response
Respons Percent	Count

skipped question

#### 18. Work Location Response Response Percent Count County: 100.0% 39 ZIP: 92.3% 36 answered question 39 skipped question 836 19. Health Occupation: Response Count 36 answered question 36 skipped question 839 20. Work hours per week at this location: Response Response Percent Count 40+ 61.0% 25 30-29 9.8% 4 20-29 7.3% 3 10-19 2 4.9% 1-9 17.1% 7 answered question 41

skipped question

### 21. Work setting:

	Response Percent	Response Count
Acute care hospital	23.8%	5
Durable medical equipment/home care	4.8%	1
Long-term acute care/rehabilitation hospital/sub-acute care	9.5%	2
Skilled nursing facility	4.8%	1
Accredited education program	9.5%	2
Manufacturer/distributor	0.0%	0
Outpatient facility/physician's office/dentist's office	19.0%	4
Clinics/community health center	28.6%	6
	Other setting, please describe:	20
	answered question	21
	skipped question	854

#### 22. Work activities:

	Response Percent	Response Count
% Patient Care	97.2%	35
% Research	38.9%	14
% Teaching	41.7%	15
% Administration	52.8%	19
% Other	50.0%	18
	answered question	36
	skipped question	839

### 23. List all degrees/certificates obtained

Response Count

answered questi	ion 651
skipped questi	ion 224

24. Are you presently pursuing additional credentials or certifications?		
	Response Percent	Response Count
No	89.5%	591
Yes	10.5%	69
	answered question	660
	skipped question	215
25. If so, program name/de	gree type	
		Response Count
		49
	answered question	49
	skipped question	826
26. Expected year of compl	etion	
		Response Count
		46
	answered question	46
	skipped question	829

### 27. School/Institution address

	Response Percent	Response Count
School/Institution Name:	90.9%	70
Company:	14.3%	11
Address:	28.6%	22
Address 2:	0.0%	0
City/Town:	66.2%	51
State:	76.6%	59
ZIP:	33.8%	26
Country:	49.4%	38
	answered question	77
	skipped question	798

### 28. Cultural/ethnic background

			Response Percent	Response Count
African American/Black/African- Born			1.8%	12
American Indian/Native American/Alaskan Native			1.6%	11
Caucasian/White European/Middle Eastern			62.9%	420
Latino/Hispanic (If Latino/Hispanic, please select one of the following)			3.1%	21
Central American	0		0.3%	2
Cuban	I		0.1%	1
Mexican			2.4%	16
Puerto Recan	1		0.1%	1
South American			0.0%	0
Other Hispanic	0		0.4%	3
Asian (If Asian, please select one of the following)			11.1%	74
Cambodian	1		0.1%	1
Chinese			9.6%	64
Hmong			0.0%	0
Indian			3.4%	23
Indonesian			0.0%	0
Japanese			4.8%	32
Korean			1.2%	8
Laotian			0.0%	0
Malaysia	I	13 of 19	0.1%	1

Pakistani	0.3%	2
Singaporean	0.0%	0
Thai	0.3%	2
Vietnamese	3.3%	22
Other	1.0%	7
Native Hawaiian/Pacific Islander (If Native Hawaiian/Pacific Islander, please select one of the following)	0.1%	1
Fijian	0.0%	0
Filipino	1.9%	13
Guamanian	0.0%	0
Hawaiian	0.0%	0
Samoan	0.0%	0
Tongan	0.0%	0
Other Pacific Islander	0.0%	0
Other (not listed above)	1.3%	9
Decline to state	4.6%	31
	answered question	668
	skipped question	207

### 29. Are you fluent in launguages other than English? If yes:

Response Count	Response Percent		
205	97.6%		Verbal
150	71.4%		Written
210	answered question		
665	skipped question	14 of 19	

### 30. Select language

	Response Percent	Response Count
Afrikaans	2.8%	6
Albanian	0.0%	0
American Sign Language	0.9%	2
Amharic	0.5%	1
Apache	0.0%	0
Arabic	5.1%	11
Armenian	2.8%	6
Bantu	0.0%	0
Bengali	0.0%	0
Bisayan	0.0%	0
Bulgarian	0.0%	0
Burmese	0.5%	1
Cajun	0.0%	0
Cambodian	0.0%	0
Cantonese (Yue Chinese)	11.1%	24
Chamorro	0.0%	0
Cherokee	0.0%	0
Croatian	0.0%	0
Czech	0.0%	0
Dakota	0.0%	0
Danish	0.0%	0
Dutch	0.9%	2
Farsi	15 of 19 3.7%	8

Fijian	0.0%	0
Finnish	0.0%	0
Formosan (Amis)	0.5%	1
French	5.6%	12
French Creole	0.0%	0
German	4.6%	10
Greek	0.5%	1
Gujarati	5.6%	12
Haitian Creole	0.0%	0
Hebrew	0.9%	2
Hindi	7.9%	17
Hmong	0.0%	0
Hsiang (Xiang Chinese)	0.0%	0
Hungarian	0.9%	2
lbo	0.0%	0
Ilocano/Iloko	0.0%	0
Indonesian	0.0%	0
Italian	2.3%	5
Japanese	1.4%	3
Kannada	0.5%	1
Keres	0.0%	0
Korean	2.3%	5
Kru	0.0%	0
Kurdish	0.0%	0
Lao	0.0% 16 of 19	0

Lettish		0.0%	0
Lithuanian		0.0%	0
Macedonian		0.0%	0
Malayalam		0.0%	0
Mandarin		7.9%	17
Mande		0.0%	0
Marathi		0.5%	1
Marshallese		0.0%	0
Mien (Lu Mien)		0.0%	0
Mon-Khmer		0.0%	0
Norwegian		0.0%	0
Navajo		0.0%	0
Nepali		0.0%	0
Panjabi (Punjabi)		2.8%	6
Pashto		0.0%	0
Patois		0.0%	0
Persian		1.9%	4
Polish		0.9%	2
Purtuguese		0.9%	2
Rumanian		0.5%	1
Russian		2.3%	5
Samoan		0.0%	0
Sebuano		0.0%	0
Serbian		0.0%	0
Serbo-Croatian		0.0%	0
Sinhalese	17 of 19	0.0%	0

Slovak	0.0%	0
Spanish	25.5%	55
Swahili	0.0%	0
Swedish	0.0%	0
Syriac	0.0%	0
Tagalog	2.8%	6
Tamil	0.5%	1
Telugu	0.5%	1
Thai	0.9%	2
Tonga	0.0%	0
Turkish	0.5%	1
Ukrainian	0.5%	1
Urdu	1.9%	4
Vietnamese	9.7%	21
Yiddish	0.0%	0
Yoruba	0.0%	0
Other (not listed)	2.3%	5
Decline to state	5.6%	12
	answered question	216
	skipped question	659

### 31. I plan to retire:

	Response Percent	Response Count
Within the next 2 years	4.6%	31
Within the next 5 years	13.2%	89
Within the next 10 years	18.1%	122
Not planning to retire within the next 10 years	54.9%	370
Already retired	2.8%	19
Retired, work part time	3.9%	26
Plan to work part time	2.5%	17
	answered question	674
	skipped question	201



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STATE AND CONSUMER SERVICES AGENCY **DEPARTMENT OF CONSUMER AFFAIRS** GOVERNOR EDMUND G. BROWN JR.

**December 9, 2011** Date:

**Licensing Committee** To:

Subject: Agenda Item 2-

**Presentation by TCGRx** 

At this meeting, the board will see a presentation by TXGRx on packaging technology they want to demonstrate to the board.

No action is required as the board does not approve specific equipment.



October 28, 2011

State Board of Pharmacy Attn: Virginia Herold 1625 N Market Blvd. Suite N-219 Sacramento, CA 95834

Dear Virginia Herold;

Re: State Board of Pharmacy presentation of TCGRx's Remote Tablet Packager, Dec. 14<sup>th</sup>

TCGRx was founded in 2007 by Duane Chudy, a pioneer in the concept of fully automated medication packaging technology and the original founder of Automed Corporation. Duane Chudy founded Automed in 1994 and introduced Sanyo technology to the U.S. market. In 2003 Duane sold Automed to Amerisource Bergen (ABC). After the sale, Duane felt that so much more could be done to advance this technology and to bring his vision to the market he founded TCGRx. At TCGRx Duane and his former Automed team of Long Term Care (LTC) industry experts have taken the existing market technology and brought it to a new level focused on greater safety, efficiency, ease of use, practicality and reliability in day to day use.

TCGRx has a strong working relationship with Sanyo, the hardware manufacturer of the Automated Tablet Packager (ATP) and Remote Tablet Packager (RTP). So even though the TCGRx Company is relatively young, Sanyo has been manufacturing automated 'strip' or 'pouch' packaging devices for over thirty (30) years and the current version of the ATP series is the third (3rd) generation product. The TCGRx team has over 17 years' experience of designing, installing, and implementing leading edge technologies to the pharmacy market. The ATP system was first launched in 2007 and leads the industry in reliability and accuracy. The RTP uses the same hardware and core software as the proven ATP.

#### Remote Tablet Packager (RTP) Features:

- Smart medication canisters the RTP automatically identifies the canister and medication.
- Removable lower packaging unit (LPU) the redundancy of a back-up LPU means that
  packaging of patients medications is minimally disrupted.
- The RTP is locked and secured.
- Only approved prescriptions are packaged. The packaging of over-ride or STAT meds is limited by permission level. The RTP is controlled by the pharmacy.
- Secured nurse login by biometric and or scan/swipe reader.
- Patient compliance packaging.
- Based on setting configuration, medications can be packaged only within a set time window of the order's pass time – just in time dosing.

I am looking forward to meeting with the California Board of Pharmacy to explain how TCGRx engineered the RTP to accurately, safely, and reliably package oral solid medications in a Long Term Care environment and answer any Board questions regarding the RTP.

Sincerely.

Jim Spernow, RPh

YP-Professional Services

P.O. Box 409, N1671 Powers Lake Road, Powers Lake, WI 53159 PH. 262.279.5307 FAX 262.279.5360

www.tcgrx.com





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STATE AND CONSUMERS AFFAIRS AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
GOVERNOR EDMUND G. BROWN JR

Date: December 9, 2011

To: Licensing Committee

Subject: Review and Discussion to Develop Regulation Requirements to Specify

Standards for Agencies that Accredit Licensed Sterile Injectable Compounding Pharmacies (Proposed at 16 California Code of

**Regulations Section 1751.9)** 

#### **Relevant Statutes**

California Business and Professions Code section 4127 et seq. establishes a specialized category of pharmacy licensure for pharmacies that are: 1. already licensed pharmacies, and 2. compound injectable sterile drug products. These specialized pharmacies may be either hospital pharmacies or community pharmacies. As a condition of licensure, these pharmacies must be inspected by the board before initial licensure and each year before renewal of the license. This is the only category of board licensure that requires annual inspections as a condition of renewal.

However, there is an exemption in existing law from this specialty category of board licensure for pharmacies if:

- the pharmacy is licensed by the board or the Department of Public Health AND
- the pharmacy is currently accredited by the Joint Commission on Accreditation of Healthcare Organizations or other private accreditation agencies approved by the board.

#### **Background**

In 2003, the Licensing Committee developed criteria for the evaluation of applications by accrediting entities for board approval. It was decided that the evaluation of accrediting agencies for board approval under Business and Professions Code section 4127.1 should be based on the accrediting agency's ability to evaluate the pharmacy's conformance with California law and good professional practice standards and the following factors. Provided below is the general criteria the board initially established in 2003.

- **1. Periodic inspection** -The accrediting entity must subject the pharmacy to site inspection and re-accreditation at least every three years.
- 2. Documented accreditation standards -The standards for granting accreditation and scoring guidelines for those standards must reflect both applicable California law and sound professional practice as established by nationally recognized professional or standard setting organizations.

- **3. Evaluation of surveyor's qualifications** -The surveyors employed to perform site inspections must have demonstrated qualifications to evaluate the professional practices subject to accreditation.
- **4. Acceptance by major California payers** -Recognition of the accrediting agency by major California payers (e.g., HMOs, PPOs, PBGH, CalPERS).
- **5. Unannounced inspection of California accredited sites** -The board must conduct unannounced inspections of two or more accredited sites and find those sites in satisfactory compliance with California law and good professional practice.
- 6. Board access to accreditor's report on individual pharmacies.
- 7. Length of time the accrediting agency has been operating.
- **8. Ability to accredit out-of-state pharmacies.** Non-resident pharmacies are eligible for licensure under the sterile compounding statutes and accreditation should be equally available to both resident and non-resident pharmacies.

Over the past two years the board has reviewed and approved several new accreditation agencies. During the course of its discussion and evaluation, the board has expressed some hesitation in the approval of accreditation agencies that do not incorporate the following items:

- 1. A pharmacist as a member of the survey team
- 2. Perform annual inspections
- 3. Willingness to share information with the board on findings
- 4. Ensuring conformance with California's requirements for LSCs

To facilitate implementation of these requirements, regulation language needs to approved and ultimately adopted by the board.

Following this memo is a draft of proposed regulations designed to clarify Business and Professions Code Section 4127.1. Board staff based this language on previous proposed regulation language considered by the board and comments made during discussions on the approval of accreditation agencies.

#### **Board of Pharmacy Specific Language to Add Section 1751.9**

Add Section 1751.9 to Division 17 'of Title 16 of the California Code of Regulations to read as follows:

### §1751.9 -Accreditation Agencies for Pharmacies that Compound Injectable Sterile Drug Products

- (a) Agencies seeking to become approved accrediting agencies for pharmacies that compound sterile injectable drugs pursuant to Business and Professions Code section 4127.1 or section 4127.2 shall provide evidence satisfactory to the board that:
- (1) The accrediting agency performs site inspections and re-accreditation reviews of each accredited pharmacy at least annually. Site inspections shall be conducted to ensure compliance with pharmacy law laws governing the compounding of sterile inject able products.
- (2) The standards for granting accreditation and scoring guidelines for those standards reflect California law and sound professional practice as established by nationally recognized professional or standards-setting organizations.
- (3) The surveyors who perform site inspections possess qualifications necessary to evaluate the professional practices subject to accreditation. At least one member of the survey team must be a licensed pharmacist. All surveyors must maintain appropriate and unrestricted licensure.
- (4) The accrediting agency is recognized by at least one California healthcare payor (e.g., HMOs, PPOs, PBGH, CalPERS).
- (5) The accrediting agency is able to accredit California and non-resident pharmacies.
- (b) An agency seeking recognition from the board must provide the board with the following information:
  - A comparison of the agency's sterile compounding standards with each of the components of this article and other California law regarding sterile injectable compounding.
  - 2. List of employees performing survey inspections.
  - 3. List of payors agency is recognized by.
  - 4. List of sites currently accredited by the agency.
  - 5. Detailed description of the process used to evaluate sites seeking accreditation or reaccreditation.
- (c) If an accreditation agency determines, as a result of its inspection, that a sterile injectable compounding pharmacy is not in compliance with the pharmacy law, the accreditation agency may do any of the following:
  - 1. Require correction of any identified deficiencies within a set timeframe. Failure to comply shall result in the accrediting agency issuing a reprimand or suspending or revoking the accreditation.
  - 2. Issue a reprimand.
  - 3. Suspend or revoke the licensed sterile injectable compounding pharmacy's accreditation.

- 4. The accreditation agency shall, within 24 hours, report to the board any entity issued a reprimand or any entity whose accreditation has been suspended or revoked.
- (d) The board shall consider the length of time the agency has been operating as an accrediting agency.
- (e) The board shall be able to obtain access to an approved accrediting agency's report on individual pharmacies for a three year period.
- (f) On an annual basis, no later than July 1 of each year, an approved accrediting agency shall submit a report to the board listing all board-licensed facilities that have been accredited during the past 12 months with a notation of the outcome of each inspection.
- (g) The board may conduct unannounced inspections of accredited sites to determine if the licensed facility is in compliance with California law and good professional practice.
- (h) This approval shall be good for a period of three years. Three months before the end of the approval period, an approved accrediting agency must submit a reapplication to the board for continued recognition as an approved accrediting agency. The Board of Pharmacy shall take action on a completed application at a scheduled board meeting
- (i) The board may evaluate the performance of an approved accreditation agency and may rescind its approval if the accreditation agency if the board's evaluation finds noncompliance with the standards established in this section.



#### **December 9, 2011**

To: Members, Licensing Committee

Subject: Agenda Item 4: Review of Requests for Board Action to Become a

Board of Pharmacy Approved Accreditation Agency for Licensed

**Sterile Injectable Compounding Pharmacies** 

Earlier this year, the board received requests from two additional organizations seeking to become board-approved accrediting agencies for sterile injectable compounding pharmacies. The two agencies are the Pharmacy Compounding Accreditation Board (PCAB) and the American Osteopathic Association Healthcare Facilities Accreditation Program (HFAP). These applications were reviewed at the September Licensing Committee Meeting, and brought to the October Board

However, during discussion at the board meeting, the board focused on the need to

Meeting with a recommendation from the committee to approve their applications.

Staff is bringing this request to the committee to evaluate whether the board will accept these two agencies as accreditation agencies <u>provisionally</u>, while the board establishes stronger standards for all accreditation agencies (e.g., pharmacist surveyors, annual inspections, sharing reports).

Representatives of both agencies will attend this meeting, as will Supervising Inspector Janice Dang.

Following this page is her comparison chart of the pharmacy inspections conducted of several pharmacies accredited by the board's approved accrediting agencies and those of pending PCAB and HFAP (**Attachment 4 a and b**).

#### **EXCERPT FROM THE OCTOBER 2011 BOARD MEETING MINUTES**

develop stronger standards for all accrediting agencies instead.

Mr. Lippe provided that during the Licensing Committee Meeting, the committee heard presentations from representatives of the American Osteopathic Association Healthcare Facilities Accreditation Program (HFAP) and representative from Pharmacy Compounding Accreditation Board (PCAB). He stated that Supervising Inspector Janice Dang provided the results of her evaluation of the applications submitted by the two agencies as well as the outcomes of her inspections of pharmacies accredited by these two agencies.

Mr. Lippe provided that both organizations were asked to respond to the following requirements:

#### Survey teams will include a pharmacist.

HFAP would need to restructure its survey teams to include a pharmacist.

PCAB surveyor teams consist of all pharmacists.

### Will the Accreditation Agency agree to provide the board access to accreditation reports?

HFAP will report deficiencies, serious noncompliance and denial or withdrawals of accreditation to the board.

PCAB will notify the board regarding noncompliance and situations where a pharmacy's accreditation is denied or revoked.

## Will the Accreditation Agency agrees to conduct an annual inspection of each pharmacy?

HFAP will conduct annual inspections if required by the board but that routine inspections will impact efficiency and lead to additional costs for the pharmacies.

PCAB annual inspections would increase costs for accreditation and suggested that the board consider random inspection of ten percent of the pharmacies each year.

The board requested clarification regarding these requirements and the commitments agreed to by other accreditation agencies recognized by the board.

Mr. Lippe provided that board staff has prepared a comparison chart detailing the commitments by PCAB and HFAB and the accreditation agencies currently recognized by the board. He reviewed the following recommendations from the committee:

Recommend to the board to conditionally approve HFAP and PCAB as accreditation agencies pending confirmation that they meet the requirements of other accreditation agencies recognized by the board and the guidelines established for all accreditation agencies to follow at the October 2011 Board Meeting.

#### Discussion

Ms. Sodergren provided that the comparison chart was developed to ensure that HFAP and PCAB are not being subjected to additional requirements that are not also being required of the other accreditation agencies currently approved by the board.

Dr. Dang reviewed the comparison chart provided in the meeting materials. She also shared correspondence from HFAP regarding this matter which is also provided in the meeting materials.

Ms. Shellans provided comment regarding the requirements for the agencies and indicated that the board has discretion with respect to different standards for the agencies. She advised that pursuant to Section 4127.1 and 4127.2, the board is required to recognize JACHO an accreditation agency.

The board discussed the responses from each accreditation agency as well as the need for clear requirements for accreditation agencies.

Mr. Room provided that the board has statutory authority to approve or deny accreditation agencies. He stated that the board would need to pursue regulatory change to establish requirements for this approval.

It was the consensus of the board to refer this issue back to the committee for further evaluation and consideration of requirements for accreditation agencies.

The board took no action on the committee's recommendation.

Table 4a. Comparison of Approved Accreditation Organizations to PCAB and HFAP

Criteria	Accreditation Commission	Community Health	Det Norske Veritas	The Joint Commission	Pharmacy Compounding	American Osteopathic
Critoria	for Health Care Inc. (ACHC)	Accreditation Program	(DNV)	(TJC aka JCAHO)	Accreditation Board	Association, Healthcare
	, ,	(CHAP)		( 1 1 11 11 11 11 11 11 11 11 11 11 11 1	(PCAB)	Facilities Accreditation
						Program
						(HFAP)
Discussion of	Dec 2, 2010	Dec 2, 2010	June 16, 2010	Oct 5, 2010 Licensing	Oct 18 and 19, 2011	Oct 18 and 19, 2011
organization at	Licensing Committee	Licensing Committee	Licensing Committee	Committee Meeting	Board Meeting	Board Meeting
licensing and	Meeting	Meeting	Meeting			
board meetings				Mark Crafton	(To be discussed)	(To be discussed)
	Tim Safley representing	Terry Duncome representing	Patrick Horine representing	representing The Joint		
	ACHC.	CHAP.	DNV.	Commission.		
	• Dr. Dang indicated two	• Dr. Dang expressed concerns	Mr. Horine provided an	Overview of process: a		
	pharmacies accredited by	of pharmacies "ramp up" for	overview of DNV; indicated	survey can be conducted in		
	ACHC passed inspection.	the survey process after	the national Integrated	4 to 6 weeks of opening on		
	<b>.</b>	inspecting 2 pharmacies	Accreditation for Healthcare	a new facility, but depends		
	Response to conducting random and unscheduled	accredited by CHAP.	Organization (NIAHO) standards are integrated	on nature of the change.		
	inspections: ACHC visits are	Response to conducting	requirements based on the	If service is being		
	unannounced.	random and unscheduled	CMS Conditions of	provided by a current		
	unannounced.	inspection: CHAP does not	Participation (CoPs) with the	accredited facility "original		
	Ms. Herold requested	conduct unannounced visits of	internationally recognized	hospital" then the		
	ACHC provide information to	facilities seeking exemption	ISO 9001 Standards for the	inspection would be		
	the board by 1/10/11	from licensure.	formation and	completed as part of the		
	regarding how many sterile		implementation of the	next regular triennial		
	injectable compounding	Response to concerns of	Quality Management	survey. Also depend on the		
	pharmacies have been	board's inspection of two	System. The model	type of service being		
	accredited, reaccredited,	pharmacies accredited by	standards are consistent with	provided at the new site.		
	placed on provisional status,	CHAP: Expressed results are a	California pharmacy law.			
	withdrawn and denied within	concern; requested information		<ul> <li>When asked if JCAHO</li> </ul>		
	the last 5 years. The numbers	regarding the two pharmacies;	Dr. Dang expressed	may extend an accreditation		
	to reflect both national and	discussed pharmacies with	concerns that the surveyors	to a new satellite pharmacy		
	CA statistics and include	identified deficiencies must	may not be adequately	if the services provided		
	nonresident pharmacies that	complete a plan of correction	familiar with California	were similar to the already		
	are shipping into CA.	and are subject to a subsequent	pharmacy law and may not	accredited hospital without		
	<b>D</b>	visit. She indicated the	be compliant with the new	doing an inspection; the		
	• Response to request for	minimum number of visits for	compounding laws that will	response was "YES."		
	validation information: ACHC is certified by the	a facility is once every three years; but annual inspections	go into effect July 2010.	JCAHO indicated they		
	International Organization for	may be necessary based on a		now perform a periodic		
	Standardization and agreed to	facility's performance.		performance review similar		
	provide this information to	racinty s performance.	7/28/2010 Board Meeting	to the board's self-		
	the board.	Response to how many	7/20/2010 Dourd Miceting	assessment program. The		
		organizations CHAP accredits		results are filed with		
	Response to how ACHC	annually: CHAP accredits	DNV has indicated	JCAHO.		
	would respond if they	several hundred entities a year	pharmacists will conduct the			
	received similar findings of	for all the 10 services	inspection if requested by	• JCAHO completes a 5%		
	pharmacies accredited by	accredited; accredits 13	the Board.	random surveys annually as		
	ACHC not in compliance as a	pharmacies in CA.		well as completes "for		
	result of an inspection by the			cause" survey where they		
	BOP: ACHC would conduct			believe the quality and		
	an investigation to validate			safety is compromised.		

(ACHC)	(CHAP)	(DNV)	(JCAHO)	(PCAB)	(HFAP)
• Motion: Recommend to the	<ul> <li>Ms. Duncome provided</li> </ul>		<ul> <li>Response to type of</li> </ul>		
board ACHC be reapproved	pharmacies will be placed on a		pharmacist surveyors:		
as accreditation agency for	warning status if deficiencies		consist of 6 pharmacist		
three years pending receipt of	are not corrected by the second		consisting of both		
the requested information.	visit; accreditation will be		community and hospital		
•	revoked if the correction is not		pharmacist, all with		
Vote: Support	made by the third visit;		knowledge on infusion		
11	explained the initial		therapy.		
Feb 1 and 2, 2011	accreditation will be denied if		13		
Public Board Meeting	deficiencies identified during		Response to concerns not		
	the initial review are not		having a commitment to		
Dr. Dang indicated ACHC	corrected by the second visit.		have a pharmacist survey:		
submitted the information			JCAHO can prioritize that		
regarding the number of	• Motion: Recommend to the		community based		
pharmacies accredited in CA	board to reapproved CHAP as		pharmacies have a		
and the U.S. but the	accreditation agencies for three		pharmacist surveyor;		
information did not specify	years pending receipt of the		however it is unlikely for		
which pharmacies were	requested information.		the surveying hospitals.		
compounding pharmacies and	requested information.		the surveying nospitals.		
specialty pharmacies.	Vote: Support		Response to comparing		
specialty pharmacies.	· Vote. Support		survey results when a		
Dr. Dang discussed			pharmacist is on the survey		
concerns regarding	Feb 1 and 2, 2011		team and when a		
pharmacies "ramp up" their	Public Board Meeting		pharmacist is not on the		
standard for the accreditation	Fublic Board Meeting		team: No analysis		
process (survey) and	ACHC indicated all		available. Info can be		
pharmacies licensed in CA	pharmacies are surveyed by a		provided to the Board.		
for sterile compounding are	pharmacist.		provided to the Board.		
subjected to annual	pharmacist.		• Doomongo to ig it tymical to		
	- D. D bi-bi-be-deb-e		• Response to is it typical to have a licensed sterile		
inspections.	<ul> <li>Dr. Dang highlighted the two CHAP accredited pharmacies</li> </ul>				
. D A CHC			injectable compounding		
• Response to whether ACHC	had several areas of		area in the hospital		
utilizes pharmacists as part of	noncompliance and appeared		surveyed: Is dependent on		
the survey team: ACHC	to "ramp up" their standards		the size and complexity of		
provided all surveys of a	for the accreditation process.		the services of the hospital.		
pharmacy are done by a	M.D. I. H.I.		D ( 1.4		
pharmacist.; the program	Ms. Duncombe provided that		Response to whether		
includes four pharmacy	CHAP has submitte copies of		surveyors are aware they		
services including 1)infusion	reports for the last CHAP		will be surveying for a		
pharmacy, 2) ambulatory	surveys of the pharmacies		specific function prior to		
infusion center, 3) infusion	assessed by the board. Both		the inspection: Surveyors		
nursing services, and 4)	pharmacies were required to		will not know this; the		
specialty pharmacy.	complete plan of corrections		application does not require		
	for deficiencies and were		the entity disclose the depth		
	subject to follow up visits. Ms.		and breadth of their		
	Duncombe advised CHAP		pharmacy services.		
	accredited pharmacies are				
	always subject to follow up				
	visits within the 3 year				
	accreditation period.				

(ACHC)	(CHAP)	(DNV)	(JCAHO)	(PCAB)	(HFAP)
• Response to whether there is	Dr. Castellblanch discussed		Ms. Herold request board		
a formal mechanism in the	the assessment results were		to require annual		
survey process to address	alarming from the perspective		inspections for licensed		
issues and concerns: ACHC	of a non-pharmacist.		sterile injectable		
utilizes an investigative	M D II : 1 1 1 1		compounding pharmacies		
committee for both	Mr. Badlani asked whether		because of the importance		
compliance and complaint	the accredited pharmacies are		of having a pharmacist with		
issues. There is a mechanism	also licensed by the board.		adequate knowledge of		
in place for reporting to the	Ms. Herold provided that		sterile compounding involved in these		
board.	accredited pharmacies are required to follow CA		inspections. EO offered to		
Response to whether ACHC	pharmacy law, but are not		work with JCAHO to		
has revoked accreditation:	required to have a special		ensure its accredited		
ACHC has revoked about 218	sterile compounding license.		facilities meet the board's		
accreditations for all its	DA Room provided these		requirements.		
services. The data regarding	accredited pharmacies do not		requirements.		
the reapplication of a revoked	have a special license in		<ul> <li>JCAHO indicated they</li> </ul>		
entity is not maintained.	addition to their general		monitor regulatory changes		
entity is not maintained.	pharmacy license.		and request for notification		
Ms. Herold indicated the	pharmacy needse.		regarding changes in		
board should be notified of	• Dr. Schell expressed concerns		California pharmacy law to		
any complaints regarding the	that these pharmacies should		ensure JCAHO surveyors		
safety of drugs or the safety	be visited again to ensure		are aware.		
of the procedures being used	compliance.				
by the accredited pharmacies.	r		<ul> <li>Ms. Veale recommend</li> </ul>		
The board will work with	Ms. Herold provided		Licensing Committee		
ACHC to help facilitate this	deficiencies regarding		revisit the issue of		
information.	expiration dates and		surveyors qualifications at		
	refrigeration would warrant a		its next meeting.		
<ul> <li>ACHC requested they be</li> </ul>	strong warning or citation.				
notified regarding any	Egregious cases of		<ul> <li>Response to whether</li> </ul>		
complaints submitted to the	noncompliance in this area		JCAHO would be able to		
board against an ACHC	would be referred to the		comply if the board		
accredited pharmacy.	Attorney General's office.		required a pharmacist		
			participate in every survey:		
<ul> <li>Response to whether ACHC</li> </ul>	<ul> <li>Dr. Castellblanch confirmed,</li> </ul>		JCAHO accredits a larger		
is paid by the entities that it	if approved, the agencies will		volume of organizations		
accredits: ACHC is paid by	be re-evaluated for		than others; it would make		
these entities.	accreditation in 3 years.		it difficult for JCAHO to		
D G . 111.1	<b>M M M M</b>		comply.		
•Dr. Castellblanch discussed	• Ms. Veale stated the		M 37 1		
the board needs to be vigilant	committed felt comfortable		Ms. Veale comment on all		
in the review of these	that both agencies (ACHC and		accrediting bodies,		
pharmacies as they are paying for ACHC accreditation.	CHAP) had the right processes		regardless of size, should adhere to the same		
for ACHC accreditation.	in place to ensure the standards were being met. Advised				
	CHAP will have pharmacist on		requirements.		
	the surveying team which				
	represents an enhancement of				
	the current standard in this				
	area.				
	urou.				

(ACHC)	(CHAP)	(DNV)	(JCAHO)	(PCAB)	(HFAP)
<ul> <li>Ms. Herold discussed the assessment of the two pharmacies accredited by ACHC were identified as minor corrections and no major areas of noncompliance.</li> <li>Ms. Veale stated the committed felt comfortable that both agencies (ACHC and CHAP) had the right processes in place to ensure the standards were being met. Advised ACHC will have pharmacist on the surveying team which represents an enhancement of the current standard in this area.</li> <li>Dr. Schell commented to support recommendation for approval and the board has the right to readdress this issue an any time before the 3 year period.</li> <li>Ms. Herold provided the board will continue to conduct random inspections of the accredited pharmacies.</li> <li>Motion: Recommend to the board that ACHC be reapproved as accreditation agencies for three years pending receipt of the requested nformaion.</li> <li>Vote: Support</li> </ul>	<ul> <li>Dr. Schell commented to support recommendation for approval and the board has the right to readdress this issue an any time before the 3 year period.</li> <li>Ms. Herold provided the board will continue to conduct random inspections of the accredited pharmacies.</li> <li>Motion: Recommend to the board that CHAP be reapproved as accreditation agencies for three years pending receipt of the requested information.</li> <li>Vote: Support</li> </ul>		Dr. Schell: while it is preferred a pharmacist participate in the surveys, the board could consider whether it should require an additional survey by an agency that does not include a pharmacist for facilities accredited by JCAHO.      Motion: Request JCAHO have a pharmacist participate in surveys when possible and if not possible, then the best candidate should complete the survey.      Vote: Support		

Criteria	ACHC	CHAP	DNV	JCAHO	PCAB	HFAP
1. Periodic	Accreditation is valid for 3	Site visit with a minimum of	Triennial inspection for	Accreditation award is	Surveys every 3 years.	Surveys every 3 years.
Inspections	years, requiring a full site	every 3 years. Site visit	accreditation with annual	continuous until the		
	inspection.	conducted after the submission	ISO periodic inspections.	organization has its next	Onsite survey lasting a	Will require pharmacies
		of a completed self-study		full survey, which will be	minimum of one day with	provide HFAP with a copy
		report. Visit is scheduled.		between 18 and 39 months	one surveyor; busier	of the California State
				after its previous full	pharmacies may last two	Board of Pharmacy,
				survey, unless accreditation	days with two surveyors.	Community Pharmacy and
				is revoked for cause. The		Hospital Outpatient
				additional 3 months at the	• Includes: personnel	Pharmacy Compounding
				end of the survey window	interviews, observation of	Self Assessment.
				ensures that the surveys are not only unannounced, but	compounding, record review, SOP reviewed, and	
				unexpected. The vast	evaluation of facility	
				majority of surveys are	compliance to USP and	
				conducted by the three year	PCAB standards.	
				anniversary date. However,	T CTIB standards	
				if requested by the CA	A registered pharmacist	
				BOP, The Joint	generates the written report;	
				Commission will modify	is provided to the pharmacy;	
				this time frame for	any corrective action is	
				pharmacies subject to these	given a time frame to make	
				regulations to ensure	corrections; corrective	
				resurveys are performed no	actions are required to be	
				more than 36 months after	submitted to PCAB.	
				the previous full survey.		
					Once corrective actions are	
					submitted, the accreditation	
					committee makes the final	
					decision to award	
					accreditation.	
					Committee consists of 5	
					pharmacists: 1-USP, 1-	
					NABP, 3-qualified experts	
					in compounding.	
					• If PCAB receives a	
					complaint with probable	
					cause or requires a call for	
1					action, PCAB will conduct a	
					random inspection.	

Criteria	ACHC	СНАР	DNV	JCAHO	PCAB	HFAP
2. Comparison	Copy of pharmacy standards	Copy of pharmacy standards	Comparison table of	Refer to crosswalk	Standards are developed	Standards were submitted
of standards	submitted.	submitted.	standards to regulations was	comparison submitted.	with the participation of	and compared to California
			submitted.		various authorities in the field of pharmaceutical	compounding laws.
					compounding.	Submitted HFAP hospital
					compounding.	Chapter 25 Pharmacy
					PCAB Board of Directors	Services/medication use –
					includes 7 organizations.	compounding sterile
						preparations (Supplement
					American College of	for California Hospitals),
					Apothecaries; American Pharmacist Association,	Sections 25.04 and 25.05.)
					International Academy of	
					Compounding Pharmacies;	
					National Association of	
					Boards of Pharmacy;	
					National Alliance of State	
					Pharmacy Association,	
					National Home Infusion Association; United States	
					Pharmacopeia.	
					_	
					Standards were submitted and compared to California	
					compounding laws.	
					compounding taws.	

Criteria	ACHC	СНАР	DNV	ЈСАНО	PCAB	HFAP
3. Surveyor's qualifications.	•Maintain a current pharmacist license in one of the 50 states or territories of the U.S. •Required to have a minimum of 5 years managerial experience in homecare and/or pharmacy market. A PharmD is preferred. •Must complete the initial two day surveyor training and a minimum of two preceptorships; prior to conducting their initial survey.  •Must attend an annual full day training session. •Must maintain current knowledge of industry standards, licensure regulations and changes that impact accreditation and/or licensure standards. •Are evaluated annually for their ability to perform surveys in accordance with ACHC p/p.	•CHAP site visitors are required to have at least 5 years middle senior management experience in the service line in which they perform site visits.  •Only a pharmacist would be assigned to survey a pharmacy.  •All new staff receives a 5-day classroom orientation and 4 to 6 site visits where they are assigned an experienced pharmacy site visitor preceptor.  •Job description provided.	•Will make every effort to ensure a pharmacist participates as a member of the survey team when a hospital seeks to demonstrate compliance to sterile compounding requirements.  •Must complete NIAHO surveyor didactic training and ISO 9001 lead auditor didactic training.  •All surveyors are evaluated in terms of their interpersonal skills.  •Must complete 45 hours of continuing education in their discipline within every 3 year period.  •Must participate in annual surveyor training	•In general, surveyors reviewing pharmacies are pharmacists or licensed registered nurses with infusion experience. •Pharmacist must have a Doctor of Pharmacy degree or equivalent. •Nurses must have graduated from an approved school of nursing and have a Master's degree in an appropriate discipline. •All surveyors must have five years of recent experience, including three year of direct clinical experience in the appropriate health care setting and two years of senior management experience. •All surveyors participate in a training and competency assessment process. •New surveyors begins with a 1-week classroom educational program tailored to their setting. •New surveyors complete a minimum of three surveys with a preceptor in the field, and must pass the Surveyor Certification Examination. New surveyors are terminated if they fail the exam after three attempts. •Surveyors must pass a recertification exam every five years. •Continuing/ongoing surveyor educational conference each January. Surveyors participate in a Quarterly educational conference call. Every other week., surveyors receive an email addressing topics of interest.	Surveyors are all registered pharmacists with extensive sterile and non-sterile compounding experience.  Receives initial and ongoing training on conducting onsite surveys, standards interpretation, and use of survey tools.  Training on CA compounding regulations and determining compliance with CA pharmacy laws.  If approved by BOP, will also conduct training on CA laws where there is no PCAB standard.	Surveyors are registered nurses.  Surveyors engaged in surveys of hospitals in CA will receive additional training related to surveying against the standards.  Current plan is to conduct a surveyor training webcast for HFAP Hospital Chapter 25, Pharmacy Service /Medication Use with special focus on the additional Section 25.04 and 25.05, Supplement for California Hospitals.  Primary instructor is Andrew Lowe, Pharm.D. Director of Pharmacy for Arrowhead Regional Medical Center.

Criteria	ACHC	CHAP	DNV	JCAHO	PCAB	HFAP
Criteria (continue surveyors qualifications)  4. Acceptance by major California payors	ACHC is recognized by most major payors. In CA, Accordia of Northern CA, Aetna, BCBS, CCN managed care, California Care Plus, InsurNational California and the California Department of Health.	•Is accepted by major payors everywhere. Works effectively and ongoing with all payors to educate them about CHAP, and the robustness of the accreditation process. (List of specific payor sources not provided).  •CMS (Medicaid and Medi-Care)	Medi-Caid and Medi-Care (CMS) approval 9/26/2008.	•All surveyors receive official newletters with updates on new standards.      •All surveyors receive an annual performance evaluation.  Joint Commission accreditation is recognized by several California payor organizations. Example: Blue Cross of California.	Accredits compounding pharmacies only.  • The only acceptance as an accrediting agency PCAB has or needs is the fact the pharmacy has a contract for prescription services with a payor.  • Somewhat different than other accreditation services who accredit healthcare services in addition to pharmacy services. PCAB only accredits pharmacy services.  • Pharmacist's Mutual, an	HFAP is accepted by the following healthcare payors among others: Medicare, Medicaid, Blue Cross of CA, Blue Shield of CA, Medi-Cal, Intervalley Health Plan (Senior HMO), HealthNet Health Plan (Senior HMO) and Care First Health Plan (Senior HMO).  Also recognized by California Statute CA Welfare and Institution Code section 14043.26.
5. Subjected to Unannounced inspections by BOP	ACHC welcomes feedback from the CA BOP on any ACHC accredited organization that is licensed by the Board.	•CHAP agreement with pharmacies include oversight visits for organizations who monitor CHAP performance. CHAP welcomes oversight and opportunity for learning, continuous improvement and accountability.	•Currently DNV has accredited one hospital in California who is maintaining their LSC license with the BOP until DNV is approved.	Pharmacies subjected to the compounding regulations are accredited under The Joint Commission's Comprehensive Accreditation Manual for Home Care – Pharmacy standards.  List of accredited pharmacies was provided.	insurance company for pharmacies, has recognized PCAB's standards; however, they do not sell into CA.  • The American Medical Association policy 120.95 recognizes PCAB as a means to identify compounding pharmacies that adhere to quality and practice standards.  Accredits pharmacies that compound non-sterile compounded drug products and sterile injectable compounded drug products.  12 pharmacies accredited by PCAB in CA of which 5 pharmacies have LSC licenses with BOP.	New standards for California pharmacies were written, but have not been implemented. Current pharmacies were surveyed on HFAP basic standards.  • 25 hospital pharmacies HFAP accredited in CA.

Criteria	ACHC	СНАР	DNV	JCAHO	PCAB	HFAP
(Continued					• 2 of the 5	<ul> <li>7 of 25 hospitals</li> </ul>
#5 unannounced					pharmacies with	do not have an
inspections by					an LSC license	LSC license in
BOP)					were inspected.	CA.
						1 of 25 hospitals has a
						delinquent LSC license in
						CA
6. Access to	•ACHC will make available	•CHAP agreements allow	Will adhere to the	Joint Commission official	Will need to	HFAP requires responses to
accreditor's	to CA BOP any provider's	CHAP to disclose accreditation	requirements and oversight	accreditation reports are	check with legal	all deficiencies cited
reports on	summary of findings as	reports to certain authority,	of the BOP, including DNV	provided to accredited	dept if the report	indicating the corrective
individual	requested.	which include the CA BOP.	findings of noncompliance	organizations. These	can be made	action taken by the facility.
pharmacies.	•The Board can access current	•CHAP standards also required	and corrective actions	organizations are	available to the	
	accredited provider by	accredited organizations to	required.	authorized and encouraged	board upon	Following CMS national
	visiting ACHC website.	disclose this information with a		to share the accreditation	request.	protocols, HFAP conducts resurveys of facilities that
		copy of the written report available on site. A process for		report with regulatory agencies as required under	A copy is provided to	have deficiencies cited at a
		providing reports on demand		state law. Should the	the pharmacy.	full Medicare Conditions of
		can be established.		Board of Pharmacy ask The	A copy is not	Participation during a
				Joint Commission to	available online.	HFAP survey.
				provide the accreditation		,
				report of a pharmacy	Will inform the Board	HFAP will notify the board
				subject to these regulations,	when the PCAB	of any serious
				The Joint Commission will	accreditation	noncompliance requiring
				contact the pharmacy and	committee notes	the board to follow up with
				seek to obtain an	noncompliance with	an inspection. We would use the full condition level
				authorization from the pharmacy to release the	PCAB standard or	of CCR 1735 and 1751 et al
				report to the Board. Once	other practices documented by the	as the criteria for serious
				authorization is received	surveyor places the	noncompliance.
				from the pharmacy, The	public at harm.	
				Joint Commission will	r	We would notify the Board
				provide the accreditation	Will notify the Board	if HFAP denies or
				report to the Board.	of situations where	withdraws an accreditation
					PCAB denies or	from a pharmacy.
					revokes a pharmacy's	
					accreditation.	
7. Length of	ACHC is an independent,	•CHAP was founded in 1965	•Established in 1864 in Oslo,	The Joint Commission has	Incorporated in 2004 with	HFAP has been accrediting
time accrediting	private, not for profit	as the first organization in the	Norway with 15 offices in	been in operations as an	the first pharmacy licensed	hospitals and other health
agency has been	corporation established in	U.S. to accredit community	the U.S.	accrediting agency since	in 2006.	types of healthcare facilities
operating as an	1986.	based health care	•In U.S. since 1898.	1951. The Joint		since 1945 and under
accrediting		organizations.	•DNVHS offices in Houston	Commission's Home Care		Medicare since 1965.
agency.		•CHAP is authorized by CMS	Texas and Cincinnati, Ohio.	Accreditation – Pharmacy		
		to provide accreditation for	•300 offices in over 100	program was established in		
		home health, hospice, durable	countries.	1988.		
		medical equipment and pharmacy.				
		pharmacy.				

Criteria	ACHC	СНАР	DNV	JCAHO	PCAB	HFAP
8. Ability to accredit out-of-state pharmacies.	ACHC accredits both resident and non-resident pharmacies that have businesses in any of the 50 states or territories of the U.S.	As a national organization and provider of accreditation services, CHAP is able to accredit pharmacies in all 50 states and US territories.	•Refer to #7	The Joint Commission can and does accredit pharmacies throughout the United States.	Currently 132 pharmacies are PCAB accredited throughout the United States; no pharmacies accredited in Puerto Rico.	HFAP accredits pharmacies in its hospitals across the United States.
9. Annual submission of list of accredited board of licensed facilities.	List received.	•CHAP has 6 currently accredited pharmacy sites in CA. •Current list submitted 6/4/2010.	Currently, Hoag Medical Center is the only pharmacy accredited by DNV in CA. Hoag also maintains an LSC license until DNV is approved by the BOP.	List received. Also an internet search is available on The Joint Commission website to verify accreditation.	Is willing to provide the board annually a list of PCAB accredited pharmacies in CA.  To verify if a pharmacy outside of CA is PCAB accredited, the Board will be able to contact PCAB for verification.	Will provide annually, no later than July 1, a list of board licensed facilities that are accredited during the past 12 months.

Table 4b. Comparison of Approved Accreditation Organizations to PCAB and HFAP

Criteria	Accreditation Commission	Community Health	Det Norske Veritas	The Joint Commission	Pharmacy Compounding	American Osteopathic
Criteria	for Health Care Inc. (ACHC)	Accreditation Program	(DNV)	(TJC aka JCAHO)	Accreditation Board	Association, Healthcare
	ioi ireaian care mei (i icire)	(CHAP)	(2111)	(100 mm 001110)	(PCAB)	Facilities Accreditation
		(222.22)			(= ===)	Program
						(HFAP)
Discussion of	Dec 2, 2010	Dec 2, 2010	June 16, 2010	Oct 5, 2010 Licensing	Oct 18 and 19, 2011	Oct 18 and 19, 2011
organization at	Licensing Committee	Licensing Committee	Licensing Committee	Committee Meeting	Board Meeting;	Board Meeting
licensing and	Meeting	Meeting	Meeting			
board meetings				<ul> <li>Mark Crafton</li> </ul>	(Not discussed)	(Not discussed)
	Tim Safley representing	<ul> <li>Terry Duncome representing</li> </ul>	<ul> <li>Patrick Horine representing</li> </ul>	representing The Joint		
	ACHC.	CHAP.	DNV.	Commission.		
	Dr. Dang indicated two	<ul> <li>Dr. Dang expressed concerns</li> </ul>	<ul> <li>Mr. Horine provided an</li> </ul>	<ul> <li>Overview of process: a</li> </ul>		
	pharmacies accredited by	of pharmacies "ramp up" for	overview of DNV; indicated	survey can be conducted in		
	ACHC passed inspection.	the survey process after	the national Integrated	4 to 6 weeks of opening on		
		inspecting 2 pharmacies	Accreditation for Healthcare	a new facility, but depends		
	Response to conducting	accredited by CHAP.	Organization (NIAHO)	on nature of the change.		
	random and unscheduled		standards are integrated	TC		
	inspections: ACHC visits are	Response to conducting	requirements based on the	• If service is being		
	unannounced.	random and unscheduled	CMS Conditions of	provided by a current		
	. M. H	inspection: CHAP does not	Participation (CoPs) with the	accredited facility "original		
	Ms. Herold requested     ACHC provide information to	conduct unannounced visits of	internationally recognized ISO 9001 Standards for the	hospital" then the		
	the board by 1/10/11	facilities seeking exemption from licensure.	formation and	inspection would be completed as part of the		
	regarding how many sterile	nom neensure.	implementation of the	next regular triennial		
	injectable compounding	Response to concerns of	Quality Management	survey. Also depend on the		
	pharmacies have been	board's inspection of two	System. The model	type of service being		
	accredited, reaccredited,	pharmacies accredited by	standards are consistent with	provided at the new site.		
	placed on provisional status,	CHAP: Expressed results are a	California pharmacy law.	provided at the new site.		
	withdrawn and denied within	concern; requested information	Cumonia pianiacy iaw.	When asked if JCAHO		
	the last 5 years. The numbers	regarding the two pharmacies;	Dr. Dang expressed	may extend an accreditation		
	to reflect both national and	discussed pharmacies with	concerns that the surveyors	to a new satellite pharmacy		
	CA statistics and include	identified deficiencies must	may not be adequately	if the services provided		
	nonresident pharmacies that	complete a plan of correction	familiar with California	were similar to the already		
	are shipping into CA.	and are subject to a subsequent	pharmacy law and may not	accredited hospital without		
		visit. She indicated the	be compliant with the new	doing an inspection; the		
	Response to request for	minimum number of visits for	compounding laws that will	response was "YES."		
	validation information:	a facility is once every three	go into effect July 2010.			
	ACHC is certified by the	years; but annual inspections		JCAHO indicated they		
	International Organization for	may be necessary based on a		now perform a periodic		
	Standardization and agreed to	facility's performance.	#/20/2010 P	performance review similar		
	provide this information to	. D	7/28/2010 Board Meeting	to the board's self-		
	the board.	• Response to how many		assessment program. The		
	Response to how ACHC	organizations CHAP accredits annually: CHAP accredits	DNV has indicated	results are filed with JCAHO.		
	would respond if they	several hundred entities a year	pharmacists will conduct the	JCAHO.		
	received similar findings of	for all the 10 services	inspection if requested by	• JCAHO completes a 5%		
	pharmacies accredited by	accredited; accredits 13	the Board.	random surveys annually as		
	ACHC not in compliance as a	pharmacies in CA.	the Board.	well as completes "for		
	result of an inspection by the	pharmacies in CA.		cause" survey where they		
	BOP: ACHC would conduct			believe the quality and		
	an investigation to validate			safety is compromised.		
L	an investigation to varidate			sarety is compromised.	<u>l</u>	

(ACHC)	(CHAP)	(DNV)	(JCAHO)	(PCAB)	(HFAP)
• Motion: Recommend to the	<ul> <li>Ms. Duncome provided</li> </ul>		<ul> <li>Response to type of</li> </ul>		
board ACHC be reapproved	pharmacies will be placed on a		pharmacist surveyors:		
as accreditation agency for	warning status if deficiencies		consist of 6 pharmacist		
three years pending receipt of	are not corrected by the second		consisting of both		
the requested information.	visit; accreditation will be		community and hospital		
•	revoked if the correction is not		pharmacist, all with		
Vote: Support	made by the third visit;		knowledge on infusion		
11	explained the initial		therapy.		
Feb 1 and 2, 2011	accreditation will be denied if		13		
Public Board Meeting	deficiencies identified during		Response to concerns not		
	the initial review are not		having a commitment to		
Dr. Dang indicated ACHC	corrected by the second visit.		have a pharmacist survey:		
submitted the information			JCAHO can prioritize that		
regarding the number of	• Motion: Recommend to the		community based		
pharmacies accredited in CA	board to reapproved CHAP as		pharmacies have a		
and the U.S. but the	accreditation agencies for three		pharmacist surveyor;		
information did not specify	years pending receipt of the		however it is unlikely for		
which pharmacies were	requested information.		the surveying hospitals.		
compounding pharmacies and	requested information.		the surveying nospitals.		
specialty pharmacies.	Vote: Support		Response to comparing		
specialty pharmacies.	· Vote. Support		survey results when a		
Dr. Dang discussed			pharmacist is on the survey		
concerns regarding	Feb 1 and 2, 2011		team and when a		
pharmacies "ramp up" their	Public Board Meeting		pharmacist is not on the		
standard for the accreditation	Fublic Board Meeting		team: No analysis		
process (survey) and	ACHC indicated all		available. Info can be		
pharmacies licensed in CA	pharmacies are surveyed by a		provided to the Board.		
for sterile compounding are	pharmacist.		provided to the Board.		
subjected to annual	pharmacist.		• Doomongo to ig it tymical to		
	- D. D bi-bi-be-deb-e		• Response to is it typical to have a licensed sterile		
inspections.	<ul> <li>Dr. Dang highlighted the two CHAP accredited pharmacies</li> </ul>				
. D A CHC			injectable compounding		
• Response to whether ACHC	had several areas of		area in the hospital		
utilizes pharmacists as part of	noncompliance and appeared		surveyed: Is dependent on		
the survey team: ACHC	to "ramp up" their standards		the size and complexity of		
provided all surveys of a	for the accreditation process.		the services of the hospital.		
pharmacy are done by a	M.D. I. H.I.I.		D ( 1.4		
pharmacist.; the program	Ms. Duncombe provided that		Response to whether		
includes four pharmacy	CHAP has submitte copies of		surveyors are aware they		
services including 1)infusion	reports for the last CHAP		will be surveying for a		
pharmacy, 2) ambulatory	surveys of the pharmacies		specific function prior to		
infusion center, 3) infusion	assessed by the board. Both		the inspection: Surveyors		
nursing services, and 4)	pharmacies were required to		will not know this; the		
specialty pharmacy.	complete plan of corrections		application does not require		
	for deficiencies and were		the entity disclose the depth		
	subject to follow up visits. Ms.		and breadth of their		
	Duncombe advised CHAP		pharmacy services.		
	accredited pharmacies are				
	always subject to follow up				
	visits within the 3 year				
	accreditation period.				

(ACHC)	(CHAP)	(DNV)	(JCAHO)	(PCAB)	(HFAP)
• Response to whether there is	Dr. Castellblanch discussed		Ms. Herold request board		
a formal mechanism in the	the assessment results were		to require annual		
survey process to address	alarming from the perspective		inspections for licensed		
issues and concerns: ACHC	of a non-pharmacist.		sterile injectable		
utilizes an investigative	M D II : 1 1 1 1		compounding pharmacies		
committee for both	Mr. Badlani asked whether		because of the importance		
compliance and complaint	the accredited pharmacies are		of having a pharmacist with		
issues. There is a mechanism	also licensed by the board.		adequate knowledge of		
in place for reporting to the	Ms. Herold provided that		sterile compounding involved in these		
board.	accredited pharmacies are required to follow CA		inspections. EO offered to		
Response to whether ACHC	pharmacy law, but are not		work with JCAHO to		
has revoked accreditation:	required to have a special		ensure its accredited		
ACHC has revoked about 218	sterile compounding license.		facilities meet the board's		
accreditations for all its	DA Room provided these		requirements.		
services. The data regarding	accredited pharmacies do not		requirements.		
the reapplication of a revoked	have a special license in		<ul> <li>JCAHO indicated they</li> </ul>		
entity is not maintained.	addition to their general		monitor regulatory changes		
entity is not maintained.	pharmacy license.		and request for notification		
Ms. Herold indicated the	pharmacy needse.		regarding changes in		
board should be notified of	• Dr. Schell expressed concerns		California pharmacy law to		
any complaints regarding the	that these pharmacies should		ensure JCAHO surveyors		
safety of drugs or the safety	be visited again to ensure		are aware.		
of the procedures being used	compliance.				
by the accredited pharmacies.	r		<ul> <li>Ms. Veale recommend</li> </ul>		
The board will work with	Ms. Herold provided		Licensing Committee		
ACHC to help facilitate this	deficiencies regarding		revisit the issue of		
information.	expiration dates and		surveyors qualifications at		
	refrigeration would warrant a		its next meeting.		
<ul> <li>ACHC requested they be</li> </ul>	strong warning or citation.				
notified regarding any	Egregious cases of		<ul> <li>Response to whether</li> </ul>		
complaints submitted to the	noncompliance in this area		JCAHO would be able to		
board against an ACHC	would be referred to the		comply if the board		
accredited pharmacy.	Attorney General's office.		required a pharmacist		
			participate in every survey:		
<ul> <li>Response to whether ACHC</li> </ul>	<ul> <li>Dr. Castellblanch confirmed,</li> </ul>		JCAHO accredits a larger		
is paid by the entities that it	if approved, the agencies will		volume of organizations		
accredits: ACHC is paid by	be re-evaluated for		than others; it would make		
these entities.	accreditation in 3 years.		it difficult for JCAHO to		
D G . 111.1	<b>M M M M</b>		comply.		
•Dr. Castellblanch discussed	• Ms. Veale stated the		M 37 1		
the board needs to be vigilant	committed felt comfortable		Ms. Veale comment on all		
in the review of these	that both agencies (ACHC and		accrediting bodies,		
pharmacies as they are paying for ACHC accreditation.	CHAP) had the right processes		regardless of size, should adhere to the same		
for ACHC accreditation.	in place to ensure the standards were being met. Advised				
	CHAP will have pharmacist on		requirements.		
	the surveying team which				
	represents an enhancement of				
	the current standard in this				
	area.				
	urou.				

(ACHC)	(CHAP)	(DNV)	(JCAHO)	(PCAB)	(HFAP)
<ul> <li>Ms. Herold discussed the assessment of the two pharmacies accredited by ACHC were identified as minor corrections and no major areas of noncompliance.</li> <li>Ms. Veale stated the committed felt comfortable that both agencies (ACHC and CHAP) had the right processes in place to ensure the standards were being met. Advised ACHC will have pharmacist on the surveying team which represents an enhancement of the current standard in this area.</li> <li>Dr. Schell commented to support recommendation for approval and the board has the right to readdress this issue an any time before the 3 year period.</li> <li>Ms. Herold provided the board will continue to conduct random inspections of the accredited pharmacies.</li> <li>Motion: Recommend to the board that ACHC be reapproved as accreditation agencies for three years pending receipt of the requested nformaion.</li> <li>Vote: Support</li> </ul>	<ul> <li>Dr. Schell commented to support recommendation for approval and the board has the right to readdress this issue an any time before the 3 year period.</li> <li>Ms. Herold provided the board will continue to conduct random inspections of the accredited pharmacies.</li> <li>Motion: Recommend to the board that CHAP be reapproved as accreditation agencies for three years pending receipt of the requested information.</li> <li>Vote: Support</li> </ul>		Dr. Schell: while it is preferred a pharmacist participate in the surveys, the board could consider whether it should require an additional survey by an agency that does not include a pharmacist for facilities accredited by JCAHO.      Motion: Request JCAHO have a pharmacist participate in surveys when possible and if not possible, then the best candidate should complete the survey.      Vote: Support		

Criteria	ACHC	CHAP	DNV	JCAHO	PCAB	HFAP
1. Periodic	Accreditation is valid for 3	Site visit with a minimum of	Triennial inspection for	Accreditation award is	Surveys every 3 years.	Surveys every 3 years.
Inspections	years, requiring a full site	every 3 years. Site visit	accreditation with annual	continuous until the		
	inspection.	conducted after the submission	ISO periodic inspections.	organization has its next	Onsite survey lasting a	Will require pharmacies
		of a completed self-study		full survey, which will be	minimum of one day with	provide HFAP with a copy
		report. Visit is scheduled.		between 18 and 39 months	one surveyor; busier	of the California State
				after its previous full	pharmacies may last two	Board of Pharmacy,
				survey, unless accreditation	days with two surveyors.	Community Pharmacy and
				is revoked for cause. The		Hospital Outpatient
				additional 3 months at the	• Includes: personnel	Pharmacy Compounding
				end of the survey window	interviews, observation of	Self Assessment.
				ensures that the surveys are not only unannounced, but	compounding, record review, SOP reviewed, and	
				unexpected. The vast	evaluation of facility	
				majority of surveys are	compliance to USP and	
				conducted by the three year	PCAB standards.	
				anniversary date. However,	T CTIB standards	
				if requested by the CA	A registered pharmacist	
				BOP, The Joint	generates the written report;	
				Commission will modify	is provided to the pharmacy;	
				this time frame for	any corrective action is	
				pharmacies subject to these	given a time frame to make	
				regulations to ensure	corrections; corrective	
				resurveys are performed no	actions are required to be	
				more than 36 months after	submitted to PCAB.	
				the previous full survey.		
					Once corrective actions are	
					submitted, the accreditation	
					committee makes the final	
					decision to award	
					accreditation.	
					• Committee consists of 5	
					pharmacists: 1-USP, 1-	
					NABP, 3-qualified experts	
					in compounding.	
					• If PCAB receives a	
					complaint with probable	
1					cause or requires a call for action, PCAB will conduct a	
					random inspection.	
					random inspection.	

Criteria	ACHC	СНАР	DNV	JCAHO	PCAB	HFAP
2. Comparison	Copy of pharmacy standards	Copy of pharmacy standards	Comparison table of	Refer to crosswalk	Standards are developed	Standards were submitted
of standards	submitted.	submitted.	standards to regulations was	comparison submitted.	with the participation of	and compared to California
			submitted.		various authorities in the field of pharmaceutical	compounding laws.
					compounding.	Submitted HFAP hospital
					compounding.	Chapter 25 Pharmacy
					PCAB Board of Directors	Services/medication use –
					includes 7 organizations.	compounding sterile
						preparations (Supplement
					American College of	for California Hospitals),
					Apothecaries; American Pharmacist Association,	Sections 25.04 and 25.05.)
					International Academy of	
					Compounding Pharmacies;	
					National Association of	
					Boards of Pharmacy;	
					National Alliance of State	
					Pharmacy Association,	
					National Home Infusion Association; United States	
					Pharmacopeia.	
					_	
					Standards were submitted and compared to California	
					compounding laws.	
					compounding taws.	

Criteria	ACHC	СНАР	DNV	ЈСАНО	PCAB	HFAP
3. Surveyor's qualifications.	•Maintain a current pharmacist license in one of the 50 states or territories of the U.S. •Required to have a minimum of 5 years managerial experience in homecare and/or pharmacy market. A PharmD is preferred. •Must complete the initial two day surveyor training and a minimum of two preceptorships; prior to conducting their initial survey.  •Must attend an annual full day training session. •Must maintain current knowledge of industry standards, licensure regulations and changes that impact accreditation and/or licensure standards. •Are evaluated annually for their ability to perform surveys in accordance with ACHC p/p.	•CHAP site visitors are required to have at least 5 years middle senior management experience in the service line in which they perform site visits.  •Only a pharmacist would be assigned to survey a pharmacy.  •All new staff receives a 5-day classroom orientation and 4 to 6 site visits where they are assigned an experienced pharmacy site visitor preceptor.  •Job description provided.	•Will make every effort to ensure a pharmacist participates as a member of the survey team when a hospital seeks to demonstrate compliance to sterile compounding requirements.  •Must complete NIAHO surveyor didactic training and ISO 9001 lead auditor didactic training.  •All surveyors are evaluated in terms of their interpersonal skills.  •Must complete 45 hours of continuing education in their discipline within every 3 year period.  •Must participate in annual surveyor training	•In general, surveyors reviewing pharmacies are pharmacists or licensed registered nurses with infusion experience. •Pharmacist must have a Doctor of Pharmacy degree or equivalent. •Nurses must have graduated from an approved school of nursing and have a Master's degree in an appropriate discipline. •All surveyors must have five years of recent experience, including three year of direct clinical experience in the appropriate health care setting and two years of senior management experience. •All surveyors participate in a training and competency assessment process. •New surveyors begins with a 1-week classroom educational program tailored to their setting. •New surveyors complete a minimum of three surveys with a preceptor in the field, and must pass the Surveyor Certification Examination. New surveyors are terminated if they fail the exam after three attempts. •Surveyors must pass a recertification exam every five years. •Continuing/ongoing surveyor educational conference each January. Surveyors participate in a Quarterly educational conference call. Every other week., surveyors receive an email addressing topics of interest.	Surveyors are all registered pharmacists with extensive sterile and non-sterile compounding experience.  Receives initial and ongoing training on conducting onsite surveys, standards interpretation, and use of survey tools.  Training on CA compounding regulations and determining compliance with CA pharmacy laws.  If approved by BOP, will also conduct training on CA laws where there is no PCAB standard.	Surveyors are registered nurses.  Surveyors engaged in surveys of hospitals in CA will receive additional training related to surveying against the standards.  Current plan is to conduct a surveyor training webcast for HFAP Hospital Chapter 25, Pharmacy Service /Medication Use with special focus on the additional Section 25.04 and 25.05, Supplement for California Hospitals.  Primary instructor is Andrew Lowe, Pharm.D. Director of Pharmacy for Arrowhead Regional Medical Center.

Criteria	ACHC	CHAP	DNV	JCAHO	PCAB	HFAP
Criteria (continue surveyors qualifications)  4. Acceptance by major California payors	ACHC is recognized by most major payors. In CA, Accordia of Northern CA, Aetna, BCBS, CCN managed care, California Care Plus, InsurNational California and the California Department of Health.	•Is accepted by major payors everywhere. Works effectively and ongoing with all payors to educate them about CHAP, and the robustness of the accreditation process. (List of specific payor sources not provided).  •CMS (Medicaid and Medi-Care)	Medi-Caid and Medi-Care (CMS) approval 9/26/2008.	•All surveyors receive official newletters with updates on new standards.      •All surveyors receive an annual performance evaluation.  Joint Commission accreditation is recognized by several California payor organizations. Example: Blue Cross of California.	Accredits compounding pharmacies only.  • The only acceptance as an accrediting agency PCAB has or needs is the fact the pharmacy has a contract for prescription services with a payor.  • Somewhat different than other accreditation services who accredit healthcare services in addition to pharmacy services. PCAB only accredits pharmacy services.  • Pharmacist's Mutual, an	HFAP is accepted by the following healthcare payors among others: Medicare, Medicaid, Blue Cross of CA, Blue Shield of CA, Medi-Cal, Intervalley Health Plan (Senior HMO), HealthNet Health Plan (Senior HMO) and Care First Health Plan (Senior HMO).  Also recognized by California Statute CA Welfare and Institution Code section 14043.26.
5. Subjected to Unannounced inspections by BOP	ACHC welcomes feedback from the CA BOP on any ACHC accredited organization that is licensed by the Board.	•CHAP agreement with pharmacies include oversight visits for organizations who monitor CHAP performance. CHAP welcomes oversight and opportunity for learning, continuous improvement and accountability.	•Currently DNV has accredited one hospital in California who is maintaining their LSC license with the BOP until DNV is approved.	Pharmacies subjected to the compounding regulations are accredited under The Joint Commission's Comprehensive Accreditation Manual for Home Care – Pharmacy standards.  List of accredited pharmacies was provided.	insurance company for pharmacies, has recognized PCAB's standards; however, they do not sell into CA.  • The American Medical Association policy 120.95 recognizes PCAB as a means to identify compounding pharmacies that adhere to quality and practice standards.  Accredits pharmacies that compound non-sterile compounded drug products and sterile injectable compounded drug products.  12 pharmacies accredited by PCAB in CA of which 5 pharmacies have LSC licenses with BOP.	New standards for California pharmacies were written, but have not been implemented. Current pharmacies were surveyed on HFAP basic standards.  • 25 hospital pharmacies HFAP accredited in CA.

Criteria	ACHC	СНАР	DNV	JCAHO	PCAB	HFAP
(Continued					• 2 of the 5	<ul> <li>7 of 25 hospitals</li> </ul>
#5 unannounced					pharmacies with	do not have an
inspections by					an LSC license	LSC license in
BOP)					were inspected.	CA.
						1 of 25 hospitals has a
						delinquent LSC license in
						CA
6. Access to	•ACHC will make available	•CHAP agreements allow	Will adhere to the	Joint Commission official	Will need to	HFAP requires responses to
accreditor's	to CA BOP any provider's	CHAP to disclose accreditation	requirements and oversight	accreditation reports are	check with legal	all deficiencies cited
reports on	summary of findings as	reports to certain authority,	of the BOP, including DNV	provided to accredited	dept if the report	indicating the corrective
individual	requested.	which include the CA BOP.	findings of noncompliance	organizations. These	can be made	action taken by the facility.
pharmacies.	•The Board can access current	•CHAP standards also required	and corrective actions	organizations are	available to the	
	accredited provider by	accredited organizations to	required.	authorized and encouraged	board upon	Following CMS national
	visiting ACHC website.	disclose this information with a		to share the accreditation	request.	protocols, HFAP conducts resurveys of facilities that
		copy of the written report available on site. A process for		report with regulatory agencies as required under	A copy is provided to	have deficiencies cited at a
		providing reports on demand		state law. Should the	the pharmacy.	full Medicare Conditions of
		can be established.		Board of Pharmacy ask The	A copy is not	Participation during a
				Joint Commission to	available online.	HFAP survey.
				provide the accreditation	u variation ominion	,
				report of a pharmacy	Will inform the Board	HFAP will notify the board
				subject to these regulations,	when the PCAB	of any serious
				The Joint Commission will	accreditation	noncompliance requiring
				contact the pharmacy and	committee notes	the board to follow up with
				seek to obtain an	noncompliance with	an inspection. We would use the full condition level
				authorization from the pharmacy to release the	PCAB standard or	of CCR 1735 and 1751 et al
				report to the Board. Once	other practices documented by the	as the criteria for serious
				authorization is received	surveyor places the	noncompliance.
				from the pharmacy, The	public at harm.	
				Joint Commission will	r	We would notify the Board
				provide the accreditation	Will notify the Board	if HFAP denies or
				report to the Board.	of situations where	withdraws an accreditation
					PCAB denies or	from a pharmacy.
					revokes a pharmacy's	
					accreditation.	
7. Length of	ACHC is an independent,	•CHAP was founded in 1965	•Established in 1864 in Oslo,	The Joint Commission has	Incorporated in 2004 with	HFAP has been accrediting
time accrediting	private, not for profit	as the first organization in the	Norway with 15 offices in	been in operations as an	the first pharmacy licensed	hospitals and other health
agency has been	corporation established in	U.S. to accredit community	the U.S.	accrediting agency since	in 2006.	types of healthcare facilities
operating as an	1986.	based health care	•In U.S. since 1898.	1951. The Joint		since 1945 and under
accrediting		organizations.	•DNVHS offices in Houston	Commission's Home Care		Medicare since 1965.
agency.		•CHAP is authorized by CMS	Texas and Cincinnati, Ohio.	Accreditation – Pharmacy		
		to provide accreditation for	•300 offices in over 100	program was established in		
		home health, hospice, durable	countries.	1988.		
		medical equipment and pharmacy.				
		pharmacy.				

Criteria	ACHC	СНАР	DNV	JCAHO	PCAB	HFAP
8. Ability to accredit out-of-state pharmacies.	ACHC accredits both resident and non-resident pharmacies that have businesses in any of the 50 states or territories of the U.S.	As a national organization and provider of accreditation services, CHAP is able to accredit pharmacies in all 50 states and US territories.	•Refer to #7	The Joint Commission can and does accredit pharmacies throughout the United States.	Currently 132 pharmacies are PCAB accredited throughout the United States; no pharmacies accredited in Puerto Rico.	HFAP accredits pharmacies in its hospitals across the United States.
9. Annual submission of list of accredited board of licensed facilities.	List received.	•CHAP has 6 currently accredited pharmacy sites in CA. •Current list submitted 6/4/2010.	Currently, Hoag Medical Center is the only pharmacy accredited by DNV in CA. Hoag also maintains an LSC license until DNV is approved by the BOP.	List received. Also an internet search is available on The Joint Commission website to verify accreditation.	Is willing to provide the board annually a list of PCAB accredited pharmacies in CA.  To verify if a pharmacy outside of CA is PCAB accredited, the Board will be able to contact PCAB for verification.	Will provide annually, no later than July 1, a list of board licensed facilities that are accredited during the past 12 months.



## **December 9, 2011**

To: Members, Licensing Committee

Subject: Agenda Item 5: Discussion About a Proposal to Specify Continuing Education Credit for Pharmacists in Specific Content Areas

For some months at meetings of the board or its committees, there has been general discussion about developing requirements for pharmacists to earn CE in specific subject matter areas. To establish such a requirement would take either a legislative or regulation change.

Prior discussions have included possible mandatory CE in emergency/disaster response, patient consultation, drug abuse or in maintaining control of a pharmacy's drug inventory. Any topic the board determines as appropriate for mandatory CE should have generally broad-based applicability for pharmacists.

As recently as the October 2011 Board Meeting, the board directed that the committee continue its discussion about such a requirement and specified that if the recommendation is approved, authorize staff to investigate implementation. Minutes from the board's discussion at this meeting are provided below.

Any topic recommended for mandatory continuing education should be applicable/beneficial for all pharmacists. The committee should begin to narrow down the list at this meeting.

## **BACKGROUND**:

Business and Professions Code section 4231 requires a pharmacist to earn 30 hours of approved continuing education credit every two years as a condition of renewal.

Business and Professions Code section 4232 specifies that content of courses that will be acceptable including the following:

- Pharmacology
- Biochemistry
- Physiology
- Pharmaceutical chemistry
- Pharmacy Administration
- Pharmacy Jurisprudence
- Public health and communicable diseases
- Professional practice management
- Anatomy

### Histology

The committee has heard a presentation from two pharmacy directors of California counties' emergency response team and how such a topic would be applicable as an appropriate mandatory CE course. Additional suggested topics also brought to the committee for consideration included the following:

- Emergency/Disaster Response
- Patient Consultation
- Maintaining Control of a Pharmacy's Drug Inventory
- Patient Consultation
- Ethics
- Drug Abuse
- Defined Content Areas
- Certification in a pharmacist specialty by a accreditation agency

The committee also has heard comments about content specific course mandates and CE in general, and whether a portion of CE be obtained in specific manner (e.g. live, web-based, journal, etc.).

Time has been set aside for continued discussion at this meeting.

Excerpt from the draft October 2011 Board Meeting minutes:

### Discussion

Ms. Veale provided that the committee is looking for direction from the board regarding the amount of CE that can be awarded for attendance at meetings of the board. She discussed that attending board meetings may not benefit a licensee's competency as effectively as CE in other areas. Ms. Veale suggested that the board consider decreasing the amount of CE (currently six hours per year) awarded in this area.

President Weisser discussed that CE for board meeting attendance was intended to engage licensees. He stated that the board is now more focused on ensuring a licensee's competency.

Dr. Castellblanch provided comment in support of awarding CE for board meeting attendance but agreed that the amount offered should be reconsidered.

Ms. Veale discussed that specific content areas required by the board should be dynamic and evaluated regularly by the board to ensure applicability to the profession.

Mr. Badlani discussed that not all content areas are applicable to all areas of pharmacy.

Mr. Lippe suggested that the committee discuss this issue of applicability at its next meeting.

The board discussed that the committee is moving in the right direction on this issue.

## From ACPE Standards for CE

## **Standard 1: Goal and Mission of the CPE Program**

The provider must develop a CPE goal and mission statement that defines the basis and intended outcomes for the majority of educational activities the provider offers. Guidance

A CPE goal is a concise written statement of what the provider intends to achieve for pharmacy education. The CPE goal should address how a provider will assist pharmacists and technicians\* to maintain and enhance their professional competencies to practice in various settings. These may include, but are not limited to:

- ensuring optimal medication therapy outcomes and patient safety,
- managing practice settings,
- satisfying the educational requirements for pharmacist relicensure, and
- meeting recertification requirements for pharmacy technicians.

A CPE mission statement should be consistent with the goals and specifically indicate the provider's short-term intent in conducting CPE activities, including the intended audience and the scope of activities. The mission and goals should be systematically evaluated and periodically updated to assure consistency among the mission, overall goals, and individual activities.

CPE is a structured educational activity designed to support the continuing professional development of pharmacists and technicians in order to help them maintain and enhance their competence. Each CPE activity should promote problem-solving and critical thinking and be applicable to the practice of pharmacy as defined by the current Definition of Continuing Pharmacy Education (Appendix I).

CPE activities should be designed according to the appropriate roles and responsibilities of the pharmacists and technicians.

Note: The appendices are guides for ACPE-accredited providers as they develop CPE activity content appropriate for pharmacists and technicians.

## **Standard 2: Educational Needs Assessment**

The provider must develop CPE activities based on a multifaceted process where educational needs are prospectively identified.

### Guidance

Needs assessment should be completed before planning specific CPE activities and should guide content development and delivery.

A needs assessment should employ multiple strategies to identify the specific gaps

in knowledge or skills or areas for enhancement for pharmacists' and technicians' competence. The provider should identify gaps between what pharmacists and technicians do and what is needed and desired in practice.

Strategies for needs assessment should incorporate a method or methods in which representatives of the intended audience participate in identifying their own continuing education needs.

# **Standard 3: Continuing Pharmacy Education Activities**

The provider must structure each CPE activity to meet the knowledge-, application and/or practice-based educational needs of pharmacists and technicians.

## Guidance:

Knowledge-based CPE activity: These CPE activities should be designed primarily for pharmacists and technicians to acquire factual knowledge. This information must be based on evidence as accepted in the literature by the health care professions.

The minimum credit for these activities is 15 minutes or 0.25 contact hour.

Application-based CPE activity. These CPE activities should be designed primarily for pharmacists and technicians to apply the information learned in the time frame allotted. The information must be based on evidence as accepted in the literature by the health care professions. The minimum credit for these activities is 60 minutes or one contact hour.

Practice-based CPE activity. These CPE activities should be designed primarily for pharmacists and technicians to systematically acquire specific knowledge, skills, attitudes, and performance behaviors that expand or enhance practice competencies. The information within the practice-based CPE activity must be based on evidence as accepted in the literature by the health care professions. The formats of these CPE activities should include a didactic component and a practice component. The minimum credit for these activities is 15 contact hours.

Providers are not required to offer all three activity types. The CPE activities should be consistent with the provider's mission and appropriate to meet the identified pharmacist and technician needs.

Providers are encouraged to guide pharmacists and technicians to the best combination of CPE activities to meet their practice needs.

## **Standard 4: CPE Activity Objectives**

The provider must develop objectives for each CPE activity that define what the pharmacists and technicians should be able to do at the completion of each CPE activity.

## Guidance

Objectives must be:

- specific and measurable
- developed to specifically address the identified educational need (Standard 2)
  addressed by an active learning activity (Standard 7) and
- covered by a learning assessment (Standard 9)

### California State Board of Pharmacy 1625 N. Market Blvd, Suite N 219, Sacramento, CA 95834 Phone (916) 574-7900 Fax (916) 574-8618

STATE AND CONSUMERS AFFAIRS AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
GOVERNOR EDMUND G. BROWN JR

Date: December 9, 2011

To: Licensing Committee

Subject: Discussion on Implementation of AB 2699 (Bass, Chapter 270, Statutes

of 2010) on the Board of Pharmacy and Discussion to Develop

Regulation Requirements.

### Relevant Statutes

www.pharmacy.ca.gov

Business and Professions Code Section 901 provides the statutory framework for health care offering free care to uninsured or underinsured individuals. Included in this authority is the ability for health care practitioners licensed in another state, to provide services in CA for such events. These provisions were incorporated into SB 2699 (Bass, Chapter 270, Statutes of 2010) and took effect January 1, 2011. The provisions will sunset January 1, 2014, unless a later enacted statute extends this section. While it appeared initially that pharmacists would not be participating in such events, recent information received indicates otherwise.

## **Discussion**

As indicated above, the statute only provides the statutory framework. For these provisions to be fully implemented, the board must adopt regulations to define the parameters under which a pharmacist licensed in another state can participate in these health care events.

Following this memo is a copy of SB 2699 as well as proposed regulations developed by the Medical Board.

## Assembly Bill No. 2699

#### CHAPTER 270

An act to amend Section 900 of, and to add and repeal Section 901 of, the Business and Professions Code, relating to healing arts.

[Approved by Governor September 23, 2010. Filed with Secretary of State September 24, 2010.]

#### LEGISLATIVE COUNSEL'S DIGEST

AB 2699, Bass. Healing arts: licensure exemption.

Existing law provides for the licensure and regulation of various healing arts practitioners by boards within the Department of Consumer Affairs. Existing law provides an exemption from these requirements for a health care practitioner licensed in another state who offers or provides health care for which he or she is licensed during a state of emergency, as defined, and upon request of the Director of the Emergency Medical Services Authority, as specified.

This bill would also provide, until January 1, 2014, an exemption from the licensure and regulation requirements for a health care practitioner, as defined, licensed or certified in good standing in another state or states, who offers or provides health care services for which he or she is licensed or certified through a sponsored event, as defined, (1) to uninsured or underinsured persons, (2) on a short-term voluntary basis, (3) in association with a sponsoring entity that registers with the applicable healing arts board, as defined, and provides specified information to the county health department of the county in which the health care services will be provided, and (4) without charge to the recipient or a 3rd party on behalf of the recipient, as specified. The bill would also require an exempt health care practitioner to obtain prior authorization to provide these services from the applicable licensing board, as defined, and to satisfy other specified requirements, including payment of a fee as determined by the applicable licensing board. The bill would require the applicable licensing board to notify the sponsoring entity, as defined, of the sponsored event whether the board approves or denies a request for authorization to provide these services within 20 days of receipt of the request. The bill would also prohibit a contract of liability insurance issued, amended, or renewed on or after January 1, 2011, from excluding coverage of these practitioners or a sponsoring entity for providing care under these provisions.

Because this bill would expand the definition of certain crimes, the bill would create a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

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This bill would provide that no reimbursement is required by this act for a specified reason.

The people of the State of California do enact as follows:

SECTION 1. Section 900 of the Business and Professions Code is amended to read:

- 900. (a) Nothing in this division applies to a health care practitioner licensed in another state or territory of the United States who offers or provides health care for which he or she is licensed, if the health care is provided only during a state of emergency as defined in subdivision (b) of Section 8558 of the Government Code, which emergency overwhelms the response capabilities of California health care practitioners and only upon the request of the Director of the Emergency Medical Services Authority.
- (b) The director shall be the medical control and shall designate the licensure and specialty health care practitioners required for the specific emergency and shall designate the areas to which they may be deployed.
- (c) Health care practitioners shall provide, upon request, a valid copy of a professional license and a photograph identification issued by the state in which the practitioner holds licensure before being deployed by the director.
- (d) Health care practitioners deployed pursuant to this chapter shall provide the appropriate California licensing authority with verification of licensure upon request.
- (e) Health care practitioners providing health care pursuant to this chapter shall have immunity from liability for services rendered as specified in Section 8659 of the Government Code.
- (f) For the purposes of this section, "health care practitioner" means any person who engages in acts which are the subject of licensure or regulation under this division or under any initiative act referred to in this division.
- (g) For purposes of this section, "director" means the Director of the Emergency Medical Services Authority who shall have the powers specified in Division 2.5 (commencing with Section 1797) of the Health and Safety Code.
- SEC. 2. Section 901 is added to the Business and Professions Code, to read:
  - 901. (a) For purposes of this section, the following provisions apply:
- (1) "Board" means the applicable healing arts board, under this division or an initiative act referred to in this division, responsible for the licensure or regulation in this state of the respective health care practitioners.
- (2) "Health care practitioner" means any person who engages in acts that are subject to licensure or regulation under this division or under any initiative act referred to in this division.
- (3) "Sponsored event" means an event, not to exceed 10 calendar days, administered by either a sponsoring entity or a local government, or both, through which health care is provided to the public without compensation to the health care practitioner.

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- (4) "Sponsoring entity" means a nonprofit organization organized pursuant to Section 501(c)(3) of the Internal Revenue Code or a community-based organization.
- (5) "Uninsured or underinsured person" means a person who does not have health care coverage, including private coverage or coverage through a program funded in whole or in part by a governmental entity, or a person who has health care coverage, but the coverage is not adequate to obtain those health care services offered by the health care practitioner under this section.
- (b) A health care practitioner licensed or certified in good standing in another state, district, or territory of the United States who offers or provides health care services for which he or she is licensed or certified is exempt from the requirement for licensure if all of the following requirements are met:
  - (1) Prior to providing those services, he or she:
- (A) Obtains authorization from the board to participate in the sponsored event after submitting to the board a copy of his or her valid license or certificate from each state in which he or she holds licensure or certification and a photographic identification issued by one of the states in which he or she holds licensure or certification. The board shall notify the sponsoring entity, within 20 calendar days of receiving a request for authorization, whether that request is approved or denied, provided that, if the board receives a request for authorization less than 20 days prior to the date of the sponsored event, the board shall make reasonable efforts to notify the sponsoring entity whether that request is approved or denied prior to the date of that sponsored event.
  - (B) Satisfies the following requirements:
- (i) The health care practitioner has not committed any act or been convicted of a crime constituting grounds for denial of licensure or registration under Section 480 and is in good standing in each state in which he or she holds licensure or certification.
- (ii) The health care practitioner has the appropriate education and experience to participate in a sponsored event, as determined by the board.
- (iii) The health care practitioner shall agree to comply with all applicable practice requirements set forth in this division and the regulations adopted pursuant to this division.
- (C) Submits to the board, on a form prescribed by the board, a request for authorization to practice without a license, and pays a fee, in an amount determined by the board by regulation, which shall be available, upon appropriation, to cover the cost of developing the authorization process and processing the request.
  - (2) The services are provided under all of the following circumstances:
  - (A) To uninsured or underinsured persons.
- (B) On a short-term voluntary basis, not to exceed a 10-calendar-day period per sponsored event.
- (C) In association with a sponsoring entity that complies with subdivision (c).

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- (D) Without charge to the recipient or to a third party on behalf of the recipient.
- (c) The board may deny a health care practitioner authorization to practice without a license if the health care practitioner fails to comply with the requirements of this section or for any act that would be grounds for denial of an application for licensure.
- (d) A sponsoring entity seeking to provide, or arrange for the provision of, health care services under this section shall do both of the following:
- (1) Register with each applicable board under this division for which an out-of-state health care practitioner is participating in the sponsored event by completing a registration form that shall include all of the following:
  - (A) The name of the sponsoring entity.
- (B) The name of the principal individual or individuals who are the officers or organizational officials responsible for the operation of the sponsoring entity.
- (C) The address, including street, city, ZIP Code, and county, of the sponsoring entity's principal office and each individual listed pursuant to subparagraph (B).
- (D) The telephone number for the principal office of the sponsoring entity and each individual listed pursuant to subparagraph (B).
  - (E) Any additional information required by the board.
- (2) Provide the information listed in paragraph (1) to the county health department of the county in which the health care services will be provided, along with any additional information that may be required by that department.
- (e) The sponsoring entity shall notify the board and the county health department described in paragraph (2) of subdivision (d) in writing of any change to the information required under subdivision (d) within 30 calendar days of the change.
- (f) Within 15 calendar days of the provision of health care services pursuant to this section, the sponsoring entity shall file a report with the board and the county health department of the county in which the health care services were provided. This report shall contain the date, place, type, and general description of the care provided, along with a listing of the health care practitioners who participated in providing that care.
- (g) The sponsoring entity shall maintain a list of health care practitioners associated with the provision of health care services under this section. The sponsoring entity shall maintain a copy of each health care practitioner's current license or certification and shall require each health care practitioner to attest in writing that his or her license or certificate is not suspended or revoked pursuant to disciplinary proceedings in any jurisdiction. The sponsoring entity shall maintain these records for a period of at least five years following the provision of health care services under this section and shall, upon request, furnish those records to the board or any county health department.
- (h) A contract of liability insurance issued, amended, or renewed in this state on or after January 1, 2011, shall not exclude coverage of a health care

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practitioner or a sponsoring entity that provides, or arranges for the provision of, health care services under this section, provided that the practitioner or entity complies with this section.

- (i) Subdivision (b) shall not be construed to authorize a health care practitioner to render care outside the scope of practice authorized by his or her license or certificate or this division.
- (j) (1) The board may terminate authorization for a health care practitioner to provide health care services pursuant to this section for failure to comply with this section, any applicable practice requirement set forth in this division, any regulations adopted pursuant to this division, or for any act that would be grounds for discipline if done by a licensee of that board.
- (2) The board shall provide both the sponsoring entity and the health care practitioner with a written notice of termination including the basis for that termination. The health care practitioner may, within 30 days after the date of the receipt of notice of termination, file a written appeal to the board. The appeal shall include any documentation the health care practitioner wishes to present to the board.
- (3) A health care practitioner whose authorization to provide health care services pursuant to this section has been terminated shall not provide health care services pursuant to this section unless and until a subsequent request for authorization has been approved by the board. A health care practitioner who provides health care services in violation of this paragraph shall be deemed to be practicing health care in violation of the applicable provisions of this division, and be subject to any applicable administrative, civil, or criminal fines, penalties, and other sanctions provided in this division.
- (k) The provisions of this section are severable. If any provision of this section or its application is held invalid, that invalidity shall not affect other provisions or applications that can be given effect without the invalid provision or application.
- (1) This section shall remain in effect only until January 1, 2014, and as of that date is repealed, unless a later enacted statute, that is enacted before January 1, 2014, deletes or extends that date.
- SEC. 3. No reimbursement is required by this act pursuant to Section 6 of Article XIII B of the California Constitution because the only costs that may be incurred by a local agency or school district will be incurred because this act creates a new crime or infraction, eliminates a crime or infraction, or changes the penalty for a crime or infraction, within the meaning of Section 17556 of the Government Code, or changes the definition of a crime within the meaning of Section 6 of Article XIII B of the California Constitution.

# **AVAILABILITY OF MODIFIED TEXT**

NOTICE IS HEREBY GIVEN that the Medical Board of California has proposed modifications to the text of section(s) 1333, 133.1, 1333.2 and 1333.3 in Title 16

Cal.Code Reg. which were the subject of a regulatory hearing on May 6, 2011. A copy of the modified text is enclosed. Any person who wishes to comment on the proposed modifications may do so by submitting written comments on or before July 5, 2011 to the following:

Name: Jennifer Simoes, Chief of Legislation

Medical Board of California

Address: 2005 Evergreen Street, Suite 1200

Sacramento, CA 95815

Telephone No.: (916) 263-2389 Fax No.: (916) 263-2387

E-Mail Address: regulations@mbc.ca.gov

DATED: June 16, 2011

# MEDICAL BOARD OF CALIFORNIA Sponsored Free Health Care Events

## **Modified Text**

Changes to the originally proposed language are shown in double underline for new text and underline with strikeout for deleted text. (For ease of locating the modified text, it also has been shaded.)

Add Article 9.1 in Chapter 1 of Division 13 of Title 16, Cal. Code Regs. to read as follows:

# Article 9.1. Sponsored Free Health Care Events—Requirements for Exemption.

# §1333. Definitions.

For the purposes of section 901 of the code:

- (a) "Community-based organization" means a public or private nonprofit organization that is representative of a community or a significant segment of a community, and is engaged in meeting human, educational, environmental, or public safety community needs.
- (b) "Out-of-state practitioner" means a person who is not licensed in California to engage in the practice of medicine but who holds a current valid license or certificate in good standing in another state, district, or territory of the United States to practice medicine.

NOTE: Authority cited: Sections 901 and 2018, Business and Professions Code §§ 901, 2018. Reference: Section 901, Business and Professions Code § 901.

# §1333.1. Sponsoring Entity Registration and Recordkeeping Requirements.

(a) Registration. A sponsoring entity that wishes to provide, or arrange for the provision of, health care services at a sponsored event under section 901 of the code shall register with the board not later than 90 calendar days prior to the date on which the sponsored event is scheduled to begin. A sponsoring entity shall register with the board by submitting to the board a completed Form 901-A (March MBC/2011), which is hereby incorporated by reference.

- (b) Determination of Completeness of Form. The board may, by resolution, delegate to the Department of Consumer Affairs the authority to receive and process Form 901-A (March MBC/2011) on behalf of the board. The board or its delegatee shall inform the sponsoring entity in writing within 15 calendar days of receipt of the form that the form is either complete and the sponsoring entity is registered or that the form is deficient and what specific information or documentation is required to complete the form and be registered. The board or its delegatee shall reject the registration if all of the identified deficiencies have not been corrected at least 30 days prior to the commencement of the sponsored event.
- (c) Recordkeeping Requirements. Regardless of where it is located, a sponsoring entity shall maintain at a physical location in California a copy of all records required by section 901 as well as a copy of the authorization for participation issued by the board to an out-of-state practitioner. The sponsoring entity shall maintain these records for a period of at least five years after the date on which a sponsored event ended. The records may be maintained in either paper or electronic form. The sponsoring entity shall notify the board at the time of registration as to the form in which it will maintain the records. In addition, the sponsoring entity shall keep a copy of all records required by section 901(g) of the code at the physical location of the sponsored event until that event has ended. These records shall be available for inspection and copying during the operating hours of the sponsored event upon request of any representative of the board.
- (d) A sponsoring entity shall place a notice visible to patients at every station where patients are being seen by a physician and surgeon. The notice shall be in at least 48-point type in Arial font and shall include the following statement and information:

## NOTICE

Medical doctors providing health care services at this health fair are either licensed and regulated by the Medical Board of California or hold a current valid license from another state and have been authorized to provide health care services in California only at this specific health fair.

Medical Board of California (800) 633-2322 www.mbc.ca.gov

(d) (e) Requirement for Prior Board Approval of Out-of-State Practitioner. A sponsoring entity shall not permit an out-of-state practitioner to participate in a sponsored event unless and until the sponsoring entity has received written approval from the board.

- (e) (f) Report. Within 15 calendar days after a sponsored event has concluded, the sponsoring entity shall file a report with the board summarizing the details of the sponsored event. This report may be in a form of the sponsoring entity's choosing, but shall include, at a minimum, the following information:
  - (1) The date(s) of the sponsored event;
  - (2) The location(s) of the sponsored event;
- (3) The type(s) and general description of all health care services provided at the sponsored event; and
- (4) A list of each out-of-state practitioner granted authorization pursuant to this article who participated in the sponsored event, along with the license number of that practitioner.

NOTE: Authority cited: Sections 901 and 2018, Business and Professions Code §§ 901, 2018. Reference: Section 901, Business and Professions Code § 901.

# § 1333.2. Out-of-State Practitioner Authorization to Participate in Sponsored Event.

- (a) Request for Authorization to Participate. An out-of-state practitioner ("applicant") may request authorization from the board to participate in a sponsored event and provide such health care services at the sponsored event as would be permitted if the applicant were licensed by the board to provide those services. Authorization must be obtained for each sponsored event in which the applicant seeks to participate.
  - (1) An applicant shall request authorization by submitting to the board a completed Form 901-B (MBC/2011), which is hereby incorporated by reference, accompanied by a non-refundable, non-transferable processing fee of up to \$25.
  - (2) The applicant also shall furnish either a full set of fingerprints or submit a Live Scan inquiry, with the associated fees, to establish the identity of the applicant and to permit the board to conduct a criminal history record check. The applicant shall pay any costs for furnishing the fingerprints and conducting the criminal history record check. This requirement shall apply only to the first application for authorization that is submitted by the applicant.
- (b) Response to Request for Authorization to Participate. Within 20 calendar days of receiving a completed request for authorization, the board shall

notify the sponsoring entity or local government entity whether that request is approved or denied.

- (c) Denial of Request for Authorization to Participate.
- (1) The board shall deny a request for authorization to participate if:
  - (A) The submitted form is incomplete and the applicant has not responded within 7 calendar days to the board's request for additional information; or
  - (B) The applicant has not graduated from a medical school approved or recognized by the board; or
  - (C) The applicant has failed to comply with a requirement of this article or has committed any act that would constitute grounds for denial of an application for licensure by the board; or
  - (D) The applicant does not possess a current valid active license in good standing.
  - (E) The board has been unable to obtain a timely report of the results of the criminal history check.

The term "good standing" means the applicant:

- (i) Has not been charged with an offense for any act substantially related to the practice for which the applicant is licensed by any public agency;
- (ii) Has not entered into any consent agreement or been subject to an administrative decision that contains conditions placed upon the applicant's professional conduct or practice, including any voluntary surrender of license;
- (iii) Has not been the subject of an adverse judgment resulting from the practice for which the applicant is licensed that the board determines constitutes evidence of a pattern or negligence or incompetence.
- (2) The board may deny a request for authorization to participate if:
  - (A) The request is received less than 20 calendars days before the date on which the sponsored event will begin; or
  - (B) The applicant has been previously denied a request for authorization by the board to participate in a sponsored event; or

- (C) The applicant has previously had an authorization to participate in a sponsored event terminated by the board.
- (d) Appeal of Denial. An applicant requesting authorization to participate in a sponsored event may appeal the denial of such request by following the procedures set forth in section 1333(d).
- (e) An out-of-state practitioner who receives authorization to practice medicine at an event sponsored by a local government entity shall place a notice visible to patients at every station at which that person will be seeing patients.

  The notice shall be in at least 48-point type in Arial font and shall include the following statement and information:

# **NOTICE**

I hold a current valid license to practice medicine in a state other than California. I have been authorized by the Medical Board of California to provide health care services in California only at this specific health fair.

Medical Board of California (800) 633-2322 www.mbc.ca.gov

NOTE: Authority cited: Sections 144, 901, and 2018, Business and Professions Code §\$144, 901, 2018. Reference: Section 901, Business and Professions Code § 901.

# §1333.3. Termination of Authorization and Appeal.

- (a) Grounds for Termination. The board may terminate an out-of-state practitioner's authorization to participate in a sponsored event for any of the following reasons:
- (1) The out-of-state practitioner has failed to comply with any applicable provision of this article, or any applicable practice requirement or regulation of the board.
- (2) The out-of-state practitioner has committed an act that would constitute grounds for discipline if done by a licensee of the board.
- (3) The board has received a credible complaint indicating that the out-ofstate practitioner is unfit to practice at the sponsored event or has otherwise endangered consumers of the practitioner's services.

- (b) Notice of Termination. The board shall provide both the sponsoring entity or local government entity and the out-of-state practitioner with a written notice of the termination, including the basis for the termination. If the written notice is provided during a sponsored event, the board may provide the notice to any representative of the sponsored event on the premises of the event.
- (c) Consequences of Termination. An out-of-state practitioner shall immediately cease his or her participation in a sponsored event upon receipt of the written notice of termination.

Termination of authority to participate in a sponsored event shall be deemed a disciplinary measure reportable to the national practitioner data banks. In addition, the board shall provide a copy of the written notice of termination to the licensing authority of each jurisdiction in which the out-of-state practitioner is licensed.

- (d) Appeal of Termination. An out-of-state practitioner may appeal the board's decision to terminate an authorization in the manner provided by section 901(j)(2) of the code. The request for an appeal shall be considered a request for an informal hearing under the Administrative Procedure Act.
- (e) Informal Conference Option. In addition to requesting a hearing, the out-of-state practitioner may request an informal conference with the executive officer regarding the reasons for the termination of authorization to participate. The executive officer shall, within 30 days from receipt of the request, hold an informal conference with the out-of-state practitioner. At the conclusion of the informal conference, the Executive Director or his/her designee may affirm or dismiss the termination of authorization to participate. The executive officer shall state in writing the reasons for his or her action and mail a copy of his or her findings and decision to the out-of-state practitioner within ten days from the date of the informal conference. The out-of-state practitioner does not waive his or her request for a hearing to contest a termination of authorization by requesting an informal conference. If the termination is dismissed after the informal conference, the request for a hearing shall be deemed to be withdrawn.

NOTE: Authority cited: Sections 901 and 2018, Business and Professions Code §§ 901, 2018. Reference: Section 901, Business and Professions Code § 901.





# SPONSORED FREE HEALTH CARE EVENTS

# REGISTRATION OF SPONSORING ENTITY UNDER BUSINESS & PROFESSIONS CODE SECTION 901

In accordance with California Business and Professions Code Section 901(d), a non-government organization administering an event to provide health care services to uninsured and underinsured individuals at no cost may include participation by certain health care practitioners licensed outside of California if the organization registers with the California licensing authorities having jurisdiction over those professions. This form shall be completed and submitted by the sponsoring organization at least 90 calendar days prior to the sponsored event. Note that the information required by Business and Professions Code Section 901(d) must also be provided to the county health department having jurisdiction in each county in which the sponsored event will take place.

[Only one form (per event) should be completed and submitted to the Department of Consumer Affairs. The Department of Consumer Affairs will forward a copy of the completed registration form to each of the licensing authorities indicated on this form.]

PART 1 – ORGANIZATIONAL INFORMATION	
Organization Name:	_
2. Organization Contact Information (use princip	oal office address):
Address Line 1	Phone Number of Principal Office
Address Line 2	Alternate Phone
City, State, Zip	Website
County	
Organization Contact Information in California	(if different):
Address Line 1	Phone Number
Address Line 2	Alternate Phone
City, State, Zip	
County	

3. Type of Organization:					
Is the organization operating pursuant to Section 501(c)(3) of the Internal Revenue Code? Yes No					
If not, is the organization a community-based organization*? Yes No					
Organization's Tax Identification Number					
If a community-based organization, please descrithe organization (attach separate sheet(s) if necessity					
* A "community based organization" means a public or private nonprofit organization that is representative of a community or a significant segment of a community, and is engaged in meeting human, educational, environmental, or public safety community needs.					
PART 2 – RESPONSIBLE ORGANIZATION OF	FICIALS				
Please list the following information for each of the officers or officials of the organization responsible					
Individual 1:					
Name	Title				
Address Line 1	Phone				
Address Line 2	Alternate Phone				
City, State, Zip	E-mail address				
County					
Individual 2:					
Name	Title				
Address Line 1	Phone				
Address Line 2	Alternate Phone				
City, State, Zip	E-mail address				
County					

Individual 3:					
Name	Title				
Address Line 1	Phone				
Address Line 2	Alternate Phone				
City, State, Zip	E-mail address				
County					
(Attach additional sheets if needed to list additional principal	pal organizational individuals)				
PART 3 – EVENT DETAILS					
1. Name of event, if any:					
2. Date(s) of event (not to exceed ten calendar of	Jays)				
3. Location(s) of the event (be as specific as pos	ssible, including address):				
4. Describe the intended event, including a list of all types of healthcare services intended to be provided (attach additional sheet(s) if necessary):					
5. Attach a list of all out-of-state health care pracintend to apply for authorization to participate in name, profession, and state of licensure of each	the event. The list should include the				
Check here to indicate that list is atta	ached.				
6. Please check each licensing authority that wil licensed health practitioner who intends to partic					
Acupuncture Board Board of Behavioral Sciences Board of Chiropractic Examiners Dental Board Dental Hygiene Committee	_ Physician Assistant Committee _ Physical Therapy Board _ Board of Podiatric Medicine _ Board of Psychology _ Board of Registered Nursing				

<ul> <li>Medical Board of California</li> <li>Naturopathic Medicine Committee</li> <li>Board of Occupational Therapy</li> <li>Board of Optometry</li> <li>Osteopathic Medical Board</li> <li>Board of Pharmacy</li> <li>Respiratory Care Board</li> </ul>	<ul> <li>Speech-Language Pathology,</li> <li>Audiology &amp; Hearing Aid Dispensers</li> <li>Board</li> <li>Veterinary Medical Board</li> <li>Board of Vocational Nursing &amp;</li> <li>Psychiatric Technicians</li> <li>Other</li> </ul>
<ul> <li>in the event by submitting an application Board/Committee.</li> <li>The organization will be notified in vout-of-state practitioner has been grant I understand the recordkeeping requand Professions Code Section 901 California Code of Regulations for the state of the section of the section</li></ul>	oner must request authorization to participate ation (Form 901-B) to the applicable licensing writing whether authorization for an individual ranted.  uirements imposed by California Business and the applicable sections of Title 16, he agencies listed above to maintain records of the sponsored event and for five (5)
<ul> <li>I understand that our organization n</li> </ul>	•
	calendar days of the completion of the event.
This form, any attachments, and all related Department of Consumer Affairs Attn: Sponsored Free Health Consumer Affairs 1625 North Market Blvd. Sacramento, CA 95834	
<ul> <li>at the sponsored event and for five requirements imposed by California and the applicable sections of Title agencies listed.</li> <li>I understand that our organization needs to the sponsored event and for five requirements.</li> </ul>	cords in either electronic or paper form both (5) years in California, per the recordkeeping Business and Professions Code Section 901 16, California Code of Regulations for the hust file a report with each applicable calendar days of the completion of the event.
I certify under penalty of perjury under the	laws of the State of California that the attachments is true and current and that I am
Name Printed Tit	le
Signature Da	ate



# MEDICAL BOARD OF CALIFORNIA

#### **Licensing Program**

2005 Evergreen Street, Suite 1200 Sacramento, CA 95815 (916) 263-2389 Fax (916) 263-2487



# REQUEST FOR AUTHORIZATION TO PRACTICE WITHOUT A <u>CALIFORNIA</u> LICENSE AT A SPONSORED FREE HEALTH CARE EVENT

In accordance with California Business and Professions Code Section 901 any physician and surgeon licensed and in good standing in another state, district, or territory in the United States may request authorization from the Medical Board of California (Board) to participate in a free health care event offered by a local government entity or a sponsoring entity, registered with the Board pursuant to Section 901, for a period not to exceed ten (10) days.

#### **PART 1 - APPLICATION INSTRUCTIONS**

An application must be complete and must be accompanied by all of the following:

- A processing fee of \$25, made payable to the board.
- A copy of each valid, and current active license and/or certificate authorizing
  the applicant to engage in the practice of medicine issued by any state,
  district, or territory of the United States.
- A copy of a valid photo identification of the applicant issued by one of the jurisdictions in which the applicant holds a license or certificate to practice.
- A full set of fingerprints or a Live Scan inquiry. and the associated fee; the sum of the stablish your identity and to conduct a criminal history record check. The applicant shall pay any costs for furnishing the fingerprints and conducting the criminal history record check. However, this requirement shall apply only to the first application for authorization that you submit.
- Educational records to prove you graduated from a medical school that is approved or recognized by the board.

The board will not grant authorization until this form has been completed in its entirety, all required enclosures have been received by the board, and any additional information requested by the Board has been provided by the applicant and reviewed by the board, and a determination made to grant authorization.

The board shall process this request and notify the sponsoring entity listed on this form if whether the request is approved or denied within 20 calendar days of receipt. If the board requires additional or clarifying information, the board will contact you directly, but written approval or denial of requests will be provided directly to the sponsoring entity or local government entity. It is the applicant's responsibility to maintain contact with the sponsoring entity or the local government entity.

PART 2 – NAME AND CONTACT GENERAL INFO	RMATION <u>*</u>
1. Applicant Name: First Middle	
First Middle	Last
2. U.S. Social Security Number <u>*</u> :	_ Date of Birth:
3. Applicant's Contact Information:	
Address Line 1	Phone
Address Line 2	Alternate Phone
City, State, Zip	E-mail address
4. Applicant's Employer:	
Employer's Contact Information:	
Address Line 1	Phone
Address Line 2	Facsimile
City, State, Zip	E-mail address (if available)
5. Name and Location of Medical School from which	Applicant Graduated:

\*The information provided on this application is maintained by the Executive Director of the Medical Board of California, 2005 Evergreen Street, Suite 1200, Sacramento, California 95815, pursuant to Business and Professions Code § 901. It is mandatory that you provide all information requested. Omission of any item of information will result in the application being rejected as incomplete.

You have the right to review the records maintained on you by the board unless the records are exempt from disclosure. You may gain access to the information by contacting the board at the above address.

#### **PART 3 – LICENSURE INFORMATION**

- 1. Do you hold a <u>valid</u> current <u>active</u> license, <u>certification</u>, <u>or registration</u> in good standing issued by a state, district, or territory of the United States authorizing the unrestricted practice of medicine in your jurisdiction(s)? The term "good standing" means you:
  - Have not been charged with an offense for any act substantially related to the practice for which the applicant is licensed by any public agency;

	which the applicant is licensed that the board determines constitutes evidence of a pattern or negligence or incompetence.													
No	If no, you are <u>not</u> eligible to participate a sponsored event.	as an out-of-state pra	ctitioner in the											
If yes, in the chart on the top of the next page, list every license, certificate, and registration authorizing you to engage in the practice of medicine in the following table. If there are not enough boxes to include all the relevant information please attach an addendum to this form. Please also attach a copy of each of your current licenses, certificates, and registrations.														
State/ Jurisdiction	Issuing Agency/Authority	License Number	Expiration Date											
·	ever had a license or certification to prac Yes No ver been subject to any disciplinary actio	)	·											
s. Have you ev	Yes No		Ticerialing body:											
	ver allowed any license or certification to us without renewal?  ——Yes——No		cancel or to remain											
<del>5. <u>4.</u> Have you</del> denial of licens	u ever committed any act or been convic sure? Yes No		uting grounds for											
	swered "Yes" to any of questions 2 – – <u> </u>		ain ( <i>attach additional</i>											

PART 4 – SPONSORED EVENT
1. Name <u>and address</u> of <u>local government entity</u> , non-profit or community-based organization hosting the free healthcare event (the "sponsoring entity"):
2. Name of event:
3. Date(s) & location(s) of the event:
4. Date(s) & location(s) applicant will be performing healthcare services (if different):
5. Please specify the healthcare services you intend to provide:
6. Name and phone number of contact person with sponsoring entity or local government entity:
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## PART 5 – ACKNOWLEDGMENT/CERTIFICATION

I, the undersigned, declare under penalty of perjury under the laws of the State of California and acknowledge that:

- I have not committed any act or been convicted of a crime constituting grounds for denial of licensure by the board.
- I am in good standing with the licensing authority or authorities of all jurisdictions in which I hold licensure and/or certification to practice medicine.

- I am responsible for knowing and will comply with all applicable practice requirements required of licensed physician and surgeons and all regulations of the Board.
- In accordance with Business and Professions Code Section 901(i), I will only
  practice within the scope of my licensure and/or certification and within the scope
  of practice for California-licensed physicians and surgeons.
- I will provide the services authorized by this request and Business and Professions Code Section 901 to uninsured and underinsured persons only and shall receive no compensation for such services.
- I will provide the services authorized by this request and Business and Professions Code Section 901 only in association with the sponsoring entity or local government entity listed herein and only on the dates and at the locations listed herein for a period not to exceed 10 calendar days.
- I must post the notice required by 16 CCR 1333.2 if the event is sponsored by a local government entity.
- Practice of a regulated profession in California without proper licensure and/or authorization may subject me to potential administrative, civil and/or criminal penalties.
- The Board may notify the licensing authority of my home jurisdiction and/or other appropriate law enforcement authorities of any potential grounds for discipline associated with my participation in the sponsored event.
- All information provided by me in this application is true and complete. By submitting this application and signing below, I am granting permission to the Board to verify the information provided and to perform any investigation pertaining to the information I have provided as the board deems necessary.

Signature	Date	
Printed Name		



Date: December 5, 2011

To: Board Members

Subject: Competency Committee Update

#### **Examination Development**

Each Competency Committee workgroup met once in the fall of 2011 for examination development purposes. The workgroups will resume examination development meetings in 2012.

Also, SB 541 (Price, Chapter 339, Statutes of 2011), authorizes the board to enter into an agreement with subject matter experts to assist in examination development. Beginning in January 1, 2012, consistent with the department's plan for implementation of these provisions, the board will contract with each of the members of the examination committee. These contracts will ensure the board continues to have members on the committee to assist in all activities related to examination development.

www.pharmacy.ca.gov

STATE AND CONSUMER SERVICES AGENCY
DEPARTMENT OF CONSUMER AFFAIRS
GOVERNOR EDMUND G. BROWN JR.

Date: December 5, 2011

To: Board Members

Subject: Competency Committee Update

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**California State Board of Pharmacy** 1625 N. Market Blvd, N219, Sacramento, CA 95834 Phone: (916) 574-7900

# **MEMORANDUM**

**DATE:** December 9, 2011

**TO:** Licensing Committee

**SUBJECT:** Licensing Statistics

Following this memo are the statistics for licensing workload beginning in July 2011. As of November 30, 2011, the board has received over 7,800 applications for licensure; almost 4,000 are seeking licensure as a pharmacy technician. The board has issued over 7,400 new licenses and processed about 930 change applications (e.g. change in pharmacist-in-charge, change of permits, etc.) The board has about 6,400 applications pending, a portion of these applications are awaiting receipt of deficient items and almost 700 are eligible pharmacist exam applicants that have not taken the exam.

		JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN*	FYTD
APPLICA	TIONS													
Received							1				ı		1	
	Pharmacist (exam applications)	153	144	105	119	191								712
	Pharmacist (initial licensing applications)	149	449	90	381	161								1230
	Intern pharmacist	36	474	389	296	63								1258
	Pharmacy technician	929	1127	1054	383	541								4034
	Pharmacy	23	35	27	14	22								12
	Pharmacy Exempt	0	0	0	0	0								(
	Pharmacy - Temp	11	14	6	0	6								37
	Sterile Compounding	0	9	2	4	7								22
	Sterile Compounding - Exempt	0	0	0	0	0								(
	Sterile Compounding - Temp	0	4	0	0	0								4
	Nonresident Sterile Compounding	1	1	2	0	0								4
	Clinics	3	3	9	3	8								26
	Clinics Exempt	0	0	0	0	0								(
	Hospitals	1	1	0	0	1								;
	Hospitals Exempt	0	0	0	0	0								(
	Hospitals - Temp	0	0	0	0	0								(
	Drug Room	0	0	0	0	0								(
	Drug Room Exempt	0	0	0	0	0								(
	Nonresident Pharmacy	4	5	5	2	10								26
	Nonresident Pharmacy - Temp	1	0	3	0	0								4
	Licensed Correctional Facility	0	0	0	0	0								(
	Hypodermic Needle and Syringes	0	2	0	3	6								1
	Hypodermic Needle and Syringes Exempt	0	0	0	0	0								(
	Nonresident Wholesalers	7	11	7	5	15								4
	Nonresident Wholesalers - Temp	1	0	0	0	0								
	Wholesalers	5	8	10	6	9								38
	Wholesalers Exempt	0	0	0	0	0								(
	Wholesalers - Temp	1	1	0	0	1								3
	Veterinary Food-Animal Drug Retailer	0	0	1	0	0					1			
	Veterinary Food-Animal Drug Retailer - Temp	0	0	0	0	0								(
	Designated Representatives	53	53	67	12	39								224
	Designated Representatives Vet	0	1	1	0	0								
	Total	1378	2342	1778	1228	1080	0	0	0	0	0	0	0	7806

		JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN*	FYTD
APPLIC	<u>ATIONS</u>													
Issued	Dhamadal	405	407	440	000	450							ı	4400
	Pharmacist	125	437	113	338	150								1163
	Intern pharmacist	40	229	296	386	181								1132
	Pharmacy technician	554	730	1200	1362	870								4716
	Pharmacy	18	22	27	29	7								103
	Pharmacy - Exempt	0	0	1	0	0								1
	Pharmacy - Temp	0	0	0	0	0								0
	Sterile Compounding	2	2	2	1	4								11
	Sterile Compounding - Exempt	0	0	0	0	0								0
	Sterile Compounding - Temp	0	0	0	0	0								0
	Nonresident Sterile Compounding	2	2	4	1	1								10
	Clinics	1	2	7	1	4								15
	Clinics Exempt	1	0	0	2	0								3
	Hospitals	1	0	0	0	1								2
	Hospitals Exempt	0	0	0	0	0								0
	Hospitals - Temp	0	0	0	0	0								0
	Drug Room	0	0	1	0	0								1
	Drug Room Exempt	0	0	0	0	0								0
	Nonresident Pharmacy	3	1	5	4	8								21
	Nonresident Pharmacy - Temp	0	0	0	0	0								0
	Licensed Correctional Facility	1	0	0	0	0								1
	Hypodermic Needle and Syringes	3	2	2	0	0								7
	Hypodermic Needle and Syringes Exempt	0	0	0	0	0								0
	Nonresident Wholesalers	9	10	6	8	7								40
	Nonresident Wholesalers - Temp	0	0	0	0	0								0
	Wholesalers	4	5	10	15	1								35
	Wholesalers Exempt	0	1	0	0	0								1
	Wholesalers - Temp	0	0	0	0	0								0
	Veterinary Food-Animal Drug Retailer	0	0	0	0	0								0
	Veterinary Food-Animal Drug Retailer - Temp	0	0	0	0	0								0
	Designated Representatives	30	51	65	41	42								229
	Designated Representatives Vet	0	0	2	2	1								5
	Total	794	1494	1741	2190	1277	0	0	0	0	0	0	0	7496

		JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
APPLIC/	ATIONS			•										
Pending							1				1	1		
	Pharmacist (exam applications)	721	538	566	560	530								566
	Pharmacist (eligible)	1407	1218	163	922	821								163
	Intern pharmacist	146	358	475	382	260								475
	Pharmacy technician	4712	4701	4681	3839	3275								4681
	Pharmacy	80	89	84	76	91								84
	Pharmacy - Exempt	0	0	0	0	0								0
	Pharmacy - Temp	0	0	0	0	0								0
	Sterile Compounding	8	15	15	19	22								15
	Sterile Compounding - Exempt	0	0	0	0	0								0
	Sterile Compounding - Temp	0	0	0	0	0								0
	Nonresident Sterile Compounding	13	12	10	9	8								10
	Clinics	7	8	10	14	18								10
	Clinics - Exempt	7	7	9	7	7								9
	Hospitals	2	2	3	5	4								3
	Hospitals - Exempt	0	0	0	0	0								0
	Hospitals - Temp	0	0	0	0	0								0
	Drug Room	2	2	1	0	1								1
	Drug Room - Exempt	0	0	0	0	0								0
	Nonresident Pharmacy	44	45	45	47	47								45
	Nonresident Pharmacy - Temp	0	0	0	0	0								0
	Licensed Correctional Facility	0	0	0	0	0								0
	Hypodermic Needle and Syringes	7	7	5	9	14								5
	Hypodermic Needle and Syringes - Exempt	0	0	0	0	0								0
	Nonresident Wholesalers	77	79	81	82	92								81
	Nonresident Wholesalers - Temp	0	0	0	0	0								0
	Wholesalers	52	55	55	45	54								55
	Wholesalers - Exempt	2	1	1	1	1								1
	Wholesalers - Temp	0	0	0	0	0								0
	Veterinary Food-Animal Drug Retailer	0	0	1	0	1					1			2
	Veterinary Food-Animal Drug Retailer - Temp	0	0	0	0	0								0
	Designated Representatives	237	230	237	209	202								237
	Designated Representatives Vet	4	5	2	1	0								2
	Total	7528	7372	6444	6227	5448	0	0	0	0	0	0	0	6445

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN*	FYTD
Change of Pharmacist-in-Charge***													•
Received	95	145	122	98	205								665
Processed	167	152	66	112	43								540
Pending	423	416	472	458	620								620
ů													
Change of Exemptee-in-Charge***													
Received	5	13	14	12	16								60
Processed	11	23	1	21	20								76
Pending	179	169	182	173	169								169
Change of Permits													
Received	33	70	68	32	96								299
Processed	43	40	28	143	60								314
Pending	209	239	279	168	204								204
Discontinuance of Business***					<del></del>	1		1	1	1	1		
Received	4	0		NA	NA								4
Processed	37	2		NA	NA								39
Pending	146	144	144		NA								144
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY*	JUN*	FYTD
Renewals Received					1		1					1	
Pharmacist	1238	1811	1472	1128	1508								7157
Pharmacy technician	1875	2871	2235	1821	2456								11258
Pharmacy	112	246	290	789	219								1656
Pharmacy - Exempt	0	0	53	56	1								110
Sterile Compounding	8	15	16	16	7								62
Sterile Compounding - Exempt	0	0	2	38	22								62
Nonresident Sterile Compounding	7	11	13	4	7								42
Clinics	63	90	71	64	45								333
Clinics - Exempt	3	2	21	112	11								149
Hospitals	14	23	23	80	24								164
Hospitals - Exempt	0	0	35	43	4								82
Drug Room	2	1	0	1	3								7
Drug Room - Exempt	0	1	3	9	1								14
Nonresident Pharmacy	32	34	22	17	24								129
Licensed Correctional Facility	0	0	16	25	1								42
Hypodermic Needle and Syringes	14	27	0	26	23								90
Hypodermic Needle and Syringes - Exempt	0	0	0	0	0								0
Nonresident Wholesalers	38	45	22	46	44								195
Wholesalers	32	52	33	26	27								170
Wholesalers - Exempt	0	0	2	4	0								6
Veterinary Food-Animal Drug Retailer	1	2	2	3	2								10
Designated Representatives	165	248	179	145	200								937
Designated Representatives Vet	6	8	1	10	2								27
Total	3610	5487	4511	4463	4631	0	0	0	0	0	0	0	22702